CHIEF ATTORNEY & LEGAL SERVICES DIRECTORATE

DEPARTMENT OF THE ARMY

OFFICE OF THE ADMINISTRATIVE ASSISTANT TO THE SECRETARY
5200 ARMY PENTAGON
WASHINGTON, DC 20310-5200
February 7, 2008

John S. Farmer 3537 Deerwood Avenue Memphis, TN 38111-5409

Re: FOIA Identification No. 08-152

Dear Mr. Farmer:

Our office has been forwarded a copy of your Freedom of Information Act (FOIA) request dated January 15, 2008, in reference to "the CMII Master Interview Index with Thumbnails Operation Noble Eagle for the Operation Noble Eagle project conducted by the Army Center for Militar' History. This project is a collection of interviews relative to the events of September 11, 2001 and the attack on the Pentagon." Your request was provided to the Historical Resources Branch, The U.S. Army Center of Military History. That office subsequently forwarded it to our office for review. We received your request on February 4, 2008, and assigned it our office tracking number, FA-08-152.

We have reviewed the available documents and enclose them to you with partial redactions. The partial redactions encompass information that is considered exempt from disclosure under Title 5 United States Code Section 552 (b)(2) and (b)(6). The withholdings and redactions are summarized below.

Exemption (b)(2): Critical infrastructure information may be withheld under a "high" Exemption (b)(2) analysis where the requested document is: (1) predominately internal, and (2) its disclosure risks circumvention of agency regulation or statutes. Crooker v. Bureau of Alcohol, Tobacco & Firearms, 670 F.2d 1051, 1074 (D.C. Cir. 1981) (en banc). An internal document is one that "does not purport to regulate activities among members of the public . . . [and] does [not] set standards to be followed by agency personnel in deciding whether to proceed against or to take action affecting members of the public." Cox v. U.S. Dep't of Justice, 601 F.2d 1, 5 (D.C. Cir. 1979) (per curiam). Whether there is any public interest in disclosure is legally irrelevant under this interpretation of Exemption (b)(2). See Voinche v. FBI, 940 F. Supp. 323, 328 (D.D.C. 1996), aff'd per curiam, No. 96-5304, 1997 WL 411685, at *1 (D.C. Cir. June 19, 1997). Rather, the concern is that disclosure should not "benefit those attempting to violate the law and avoid detection." Crooker, 670 F.2d at 1054. Thus, the second part of the Crooker test is properly satisfied by a showing that disclosure would risk circumvention of general legal requirements. See, e.g., Nat'l Treasury Employees Union v. U.S. Customs Serv., 802 F.2d 525, 530-31 (D.C. Cir. 1986) (holding that "[w]here disclosure of a particular [record] would render [it] operationally useless, the Crooker analysis is satisfied whether or not the agency identifies a specific statute or regulation threatened by disclosure).

Exemption (b)(2) is invoked to protect sensitive internal agency information from security breaches and harm. See FOIA Post, "New Attorney General FOIA Memorandum Issued" (posted 10/15/01) (placing primary emphasis on availability of protection for homeland security-related information under Exemption (b)(2)). In this case, the documents you requested include government room and suite numbers. Government room and suite numbers are predominately internal in that they do not purport to regulate activities among members of the public, nor do they set standards to be followed by agency personnel in deciding whether to proceed against or to take action affecting members of the public. See Cox, 601 F.2d at 5. Further, release of such information could result in security breaches and harm. Accordingly, government room numbers and suite numbers are withheld.

Exemption (b)(6): Exemption (b)(6) of the FOIA protects from mandatory disclosure "personnel and medical files the disclosure of which would constitute a clearly unwarranted invasion of privacy." 5 U.S.C. § 552(b)(6) (1996 & Supp. I 2002). To qualify for protection under Exemption (b)(6), records must meet two criteria: (1) they must be "personnel and medical files and similar files," (2) the disclosure of which "would constitute a clearly unwarranted invasion of personal privacy." Id.; U.S. Dep't of State v. Washington Post Co., 456 U.S. 595, 599-603 (1982). Regarding the first prong, the Supreme Court has held that this standard is met merely if the information "applies to a particular individual." U.S. Dep't of State v. Washington Post Co., 456 U.S. at 602. The second prong requires courts to strike a "balance between the protection of an individual's right to privacy and the preservation of the public's right to Government information." Id. at 599. The "public interest" in the analysis is limited to the "core purpose" for which Congress enacted the FOIA: to "shed . . . light on an agency's performance of its statutory duties." U.S. Dep't of Justice v. Reporters Comm. for Freedom of the Press, 489 U.S. 749, 773 (1989).

We are withholding the names of government employees under Exemption (b)(6) to protect personal privacy. See Judicial Watch, Inc. v. United States, No. 03-1160, 2004 WL 26736, at *4 (4th Cir. Jan. 6, 2004). The first prong has been met on face for the names since refer to particular individuals. Under the Exemption (b)(6) balancing test established for prong two, disclosing the names of government employees in these documents would contribute little to the public's understanding of government procurement practice. Compared to a "not insubstantial" invasion of privacy interests that disclosure would constitute, there is little public interest in the names of government employees absent specific allegations of corruption or illegality. Judicial Watch, Inc. v. United States, No. 03-1160, 2004 WL 26736, at *4 (4th Cir. Jan. 6, 2004) (citing U.S. Dep't of Defense v. Fed. Labor Relations Auth., 510 U.S. 487, 500 (1994)).

Furthermore, Department of Defense policy following September 11, 2001, allows the withholding of the names and room numbers of government employees "because of a heightened interest in the personal privacy of DoD personnel that is concurrent with the increased security awareness demanded in times of national emergency." Memorandum from D.O. Cooke, Director of Administration & Management, Office of the Secretary of Defense, Re: Withholding of Personally Identifying Information under the Freedom of Information Act (FOIA) (Nov. 9, 2001), available at http://www.dod.mil/pubs/foi/withhold.pdf. As such, the names of government employees are withheld under Exemption (b)(6).

We are releasing the requested document to you in full. Please note that no charge has been assessed in this case.

This partial denial is carried out as the representative of the FOIA Initial Denial Authority (IDA). The Administrative Assistant to the Secretary of the Army delegated Initial Denial Authority (IDA) under the FOIA to the Chief Attorney, to act for the Secretary of the Army on requests for records maintained by the U.S. Army Center for Military History. You have the right to appeal within sixty (60) calendar days. See 32 C.F.R. § 518.17(c). If you wish to appeal this determination, write to me and I will present the matter to the IDA for consideration.

If you have any questions regarding this letter or the information furnished, please contact the undersigned at (703) 697-5423 or jose.burgos@hqda.army.mil and refer to FOIA identification number 08-152.

Sincerely,

Jose L. Burgos

Chief, FOIA Program

Office of the Chief Attorney

DAMH-HDO 12 August 2002

CMH Master Interview Index with Thumbnails Operation Noble Eagle

The Really Short List:

NEIT-007	<i>NEIT-204</i>	<i>NEIT-214</i>	<i>NEIT-215</i>	NEIT-218
NEIT-320	<i>NEIT-374</i>	<i>NEIT-406</i>	<i>NEIT-489</i>	NEIT-505
<i>NEIT – 623</i>	<i>NEIT - 641</i>	<i>NEIT - 656</i>		

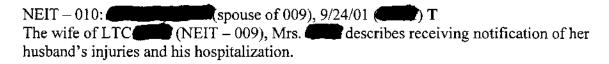
The Short List:

NEIT – 007	NEIT -163	NEIT – 164	NEIT - 204	NEIT – 213	NEIT – 214
NEIT – 215	NEIT – 218	NEIT – 249	NEIT - 251	NEIT - 271	NEIT - 319
NEIT – 320	NEIT – 321	NEIT – 374	NEIT – 399	NEIT - 405	NEIT - 406
NEIT – 407	NEIT – 422	NEIT - 426	NEIT – 429	NEIT – 488	NEIT – 489
NEIT - 505	NEIT - 507	NEIT – 516	NEIT - 518	NEIT – 561	NEIT - 570
NEIT - 579	NEIT - 605	NEIT - 623	NEIT – 641		

Interview number: Interviewee, Office/Org, date of interview (interviewer) "T" = transcribed; "A" = abstracted NEIT – 001: LTC , ODCSPER, 9/13/01 T LTC was a victim of the attack. She received burns on her face and arms from the fire. She describes her escape from the E-ring conference room in ODCSPER near where the plane impacted. NEIT – 002: ODCSPER, 9/13/01 (COMPANY) T Ms. was a victim of the attack and broke a leg escaping from the Pentagon. She describes her escape from the ODCSPER office area and her rescue by SPC (see NEIT -008, 312, & 469). NEIT – 003: ODCSPER, 9/13/01 Ms. was a victim of the attack and suffered burns to her face, head, and arms. She describes her rescue from her burning office by SSG NEIT - 004: h, IMCEN, 9/19/01 T Ms. was a victim of the attack. She received burns to her head, face, and arms. She describes her rescue by Mr. and evacuation from the Pentagon, as well as her hospitalization. NEIT – 005: Fort Myer/Pentagram, 9/19/01 Mr. arrived at the Pentagon shortly after the attack. He discusses photographing the damage to the exterior of the Pentagon on 11 September and witnessing the collapse of the E-ring. NEIT – 006: Fort Myer/Pentagram, 9/19/01 Mr. describes what he witnessed outside the Pentagon after he arrived there from Fort Myer. He was not at the Pentagon at the time of the attack. NEIT – 007: MAJ , ODCSPER, 9/19/01 (T LTC describes his escape from the Pentagon after the plane struck. He suffered from smoke inhalation while leading co-workers out of the ODCSPER office area. He also covers his later medical treatment. NEIT - 008: SPC , DAPE-ZXM, ODCSPER, 9/21/01 suffered minor injuries and smoke inhalation in the attack. He describes his pulling co-workers out of the rubble of the office, leading them through the smokefilled room to the windows and lowering them outside to rescue workers. NEIT - 009: LTC , ODCSPER, 9/24/01 T

LTC received burns to his body and suffered severe smoke inhalation in the attack. He describes his escape from the conference room he was in that was near the impact

point of the airplane.



NEIT – 011: SGT describes, Co. C, 3d Inf, 9/25/01 T SGT describes the events of 11 September and the actions of his company at the Pentagon.

NEIT – 012: SGM describes, Co. C, 3d Inf, 9/25/01 T SGM describes the events of 11 September and the actions of his company at the Pentagon. He goes into some detail about the command and leadership challenges involved in the initial response and, in particular, the physical and emotional demands of subsequent rescue and recovery operations when the soldiers removed victim remains from the building.

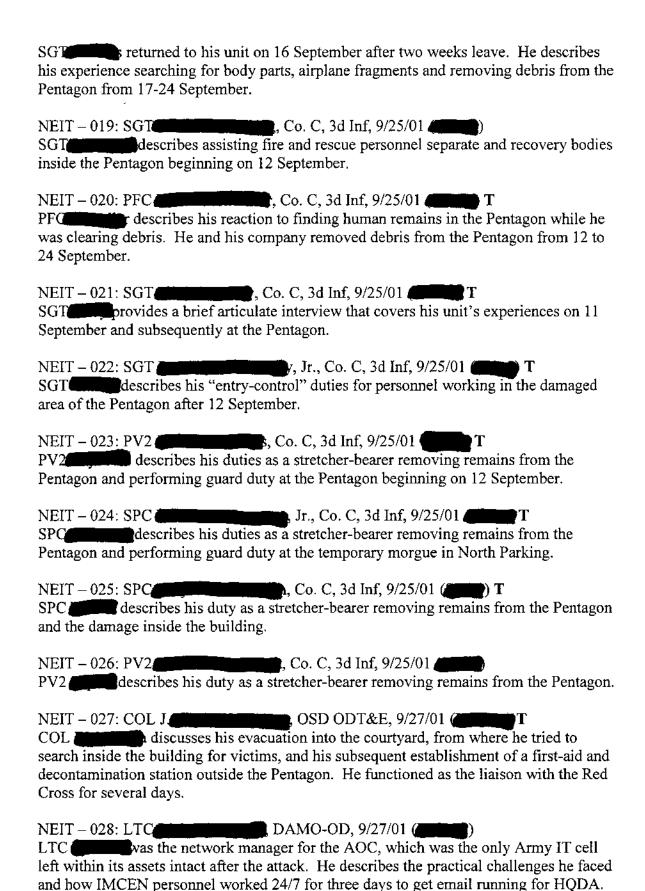
NEIT – 013: SGT — Co. C, 3d Inf, 9/25/01 (T Sgt — describes performing interior security in the Pentagon and assisting in the recovery effort for human remains. He talks about the emotional impact the recovery effort exacted from his fellow soldiers.

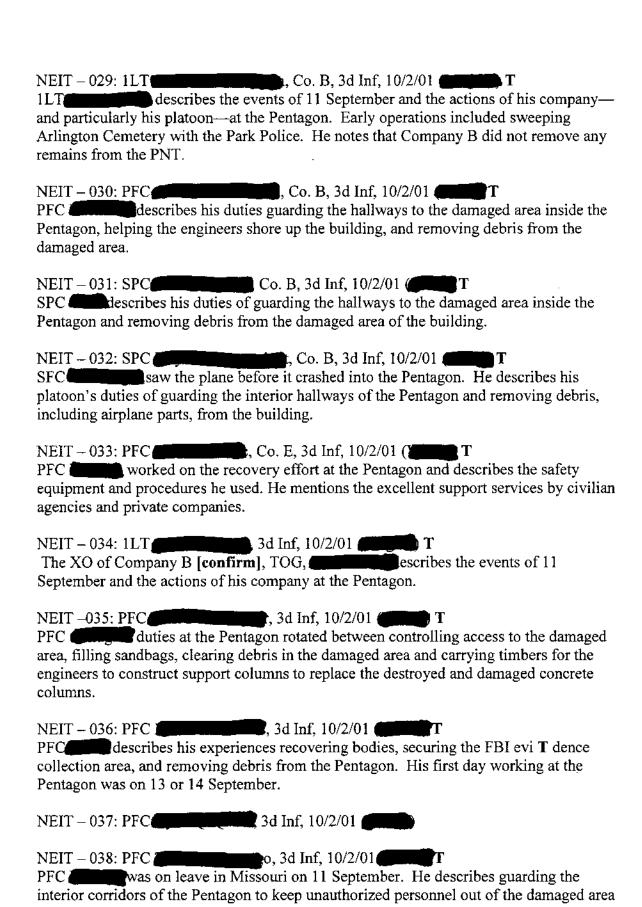
NEIT – 015: PVT worked on the recovery effort at the Pentagon and recalls that he and other soldiers initially thought China had been responsible for the attack. He notes the emotional toll the work took on the soldiers and describes the shock of finding human remains.

NEIT – 016: SPC was with the first company from the Old Guard to arrive at the Pentagon on the afternoon of the attack and he describes the chaotic feeling that pervaded the scene. As a radio operator, he helped establish the command and control system for his company as well as participated in the body recovery effort.

NEIT – 017: PFC The was on leave in California on 11 September and did not get back to Ft. Myer until 16 September. He describes his duties of removing debris from the Pentagon and guarding the evidence area in the Pentagon's North Parking Lot from 17-24 September.

NEIT – 018: SGT Co. C, 3d Inf, 9/25/01



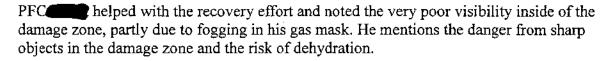


and removing debris. He gives a good explanation of the protective gear he wore and decontamination procedures.

NEIT - 039: PFC ______e, 3d Inf, 10/2/01 _____T PFC describes his two weeks of helping shore up columns inside the Pentagon and removing debris. His first day at the Pentagon was 12 September. , 3d Inf, 10/2/01 NEIT – 040: PFC PFC heard the plane strike the Pentagon and performed guard duty inside the building that night. Subsequently he did recovery work inside the damaged part of the building, which he described as "mindblowing." He provides a brief description of small-unit camaraderie helping individuals cope with the sights. NEIT – 041: PFC PFC was a detailed to assist the Ft. Myer Mlitary Police searching vehicles entering the post from 12 to 22 September. NEIT - 042: SPC The second of the control of the co SPC describes his duties of guarding hallways near the damaged area in the Pentagon and removing the debris from the building. He recounts the instructions he received from the FBI about not disturbing the crime scene and what to when body parts were found. NEIT - 043: PFC , Co. E, 3d Inf, 10/2/01 () T PFC describes clearing debris from the first floor of the Pentagon and notifying the FBI when he found body parts. He also helped guard the debris collection area outside the Pentagon. NEIT – 044: SPC Co. E, 3d Inf, 10/2/01 SPC describes his duties of guarding the hallways to the damaged area in side the Pentagon and removing debris from the damages area. He did not see any remains. NEIT – 045: PFC 7 Co. E, 3d Inf, 10/2/01 PFC participated in the recovery effort at the Pentagon and describes working alongside the FBI in identifying and removing human remains. He remembers the terrible smoke smell coming through even his gas mask filter. NEIT – 046: PFC I Co. E, 3d Inf, 10/2/01 (PFC participated in the recovery effort at the Pentagon and describes his concern about the structural integrity of the building as he was working inside of it. He mentions the excellent support services and the risk of dehydration while working in the protective

NEIT – 047: PFC Co. E, 3d Inf, 10/2/01 (7)

suits.



NEIT – 048: SPC describes the events of 11 September and the actions of his company at the Pentagon.

NEIT – 049: SGT — Co. E, 3d Inf, 10/2/01 — T

The communications chief of the HQ platoon, SGT — describes the events of 11

September and the actions of his company at the Pentagon, where he and others spent 16-hour days examining debris and recovered material in the North Parking lot.

NEIT – 050: SPC Co. E, 3d Inf, 10/2/01 To T SPC Describes the events of 11 September and the actions of his company at the Pentagon, noting that "NCOs really stepped up to the challenge."

NEIT – 051: PFC Floration T, Co. E, 3d. Inf, 10/2/01 T PFC describes the events of 11 September and the actions of his company at the Pentagon. He provides useful details on what the soldiers did.

NEIT – 052: SPC Co. E, 3d Inf, 10/2/01 (SPC SPC Was participating in civil disturbance training when he heard a loud boom. Ordered back to the barracks, he and the rest of the company spent the day trying to prepare for whatever mission they might receive. On the first day at the PNT, the company moved rubble; on the second, the soldiers entered the building.

NEIT – 054: PFC was participating. Co. E, 3d Inf, 10/2/01 PFC was was participating in riot control training when he head a crash, and then his unit was ordered back to the barracks. His company spent the day in the barracks. Subsequently, he worked security detail for Fort Myer, particularly along the border with Arlington Cemetery. He later cleared rubble at the Pentagon.

NEIT – 056: PFC Co. B, 3d Inf, 10/2/01

PFC performed guard duty in the Pentagon on the night of 11 September. He discusses subsequent recovery work, including methods, equipment and emotional stress. He also discusses morale issues.

NEIT - 057: PFC Co. B, 3d Inf, 10/2/01 (Co. B)

PVT participated in the recovery effort at the Pentagon and describes working on a security detail inside of the building. He mentions concerns about the safety of working in the damage zone and how the emotional impact of the job brought him closer to his family and to his fellow soldiers.

NEIT – 058: LT Co. B, 3d Inf, 10/2/01 (T

1LT participated with the recovery effort at the Pentagon and was with the first platoon from the Old Guard to enter the damage zone. He notes that his protective gear became better over the first few days, how he worked closely with engineers to keep his men safe, and how emotionally difficult it was to find personal effects from victims in the debris.

NEIT – 059: SGT (Co. B, 3d Inf, 10/2/01)

SGT participated with the recovery effort at the Pentagon and mentions the very good support services, including a substantial number of chaplains, as well as the high degree of cooperation and coordination between military and civilian agencies. He expresses his admiration for the civilian volunteer agencies and particularly the Red Cross and Salvation Army for their unstinting help.

NEIT – 060: SPC Indicated, Co. A, 3d Inf, 10/3/01 To SPC Protated between guarding Ft. McNair and working on the night shift removing human remains and debris from the Pentagon for three weeks after 11 September.

NEIT - 061: PFC Co. A, 3d Inf, 10/3/01 T

NEIT - 062: PFC (Co. A, 3d Inf, 10/3/01)

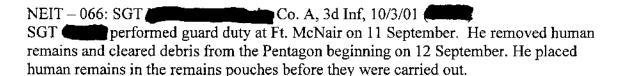
NEIT – 063: 1LT Co. A, 3d Inf, 10/3/01

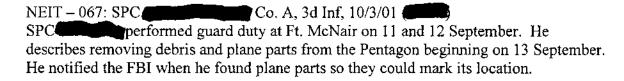
NEIT – 064: SPC , Co. H, 3d Inf, 10/4/01

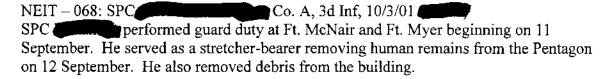
SPC saw the plane that crashed into the Pentagon fly over Ft. Myer and heard the explosion. He provides some useful observations about the Pentagon crash site ("looked like a circus"), the rescue and recovery effort (first sight of a body), and soldier support (will always contribute to the Red Cross in the future).

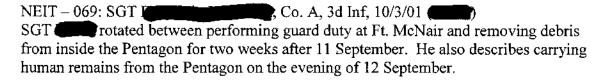
NEIT - 065: 1LT Co. H, 3d Inf, 10/4/01

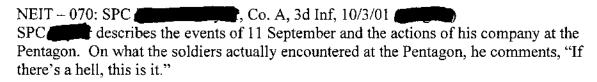
1LT expression escribes his platoon's duties reinforcing the Ft. Myer Military Police on Ft. Myer, VA during the three weeks after 11 September.

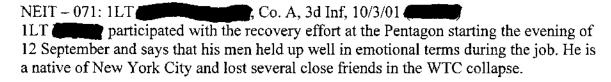


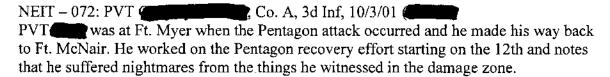


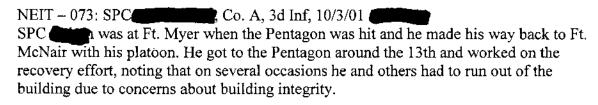


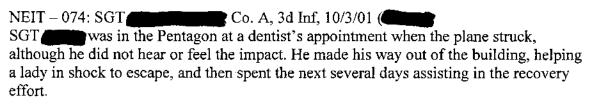


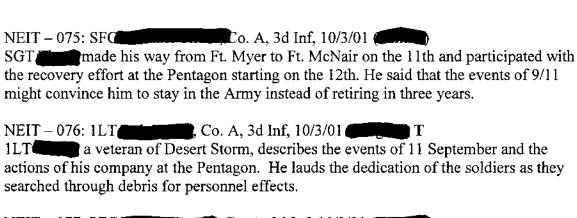


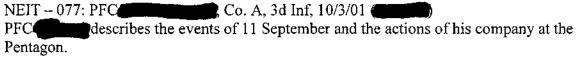


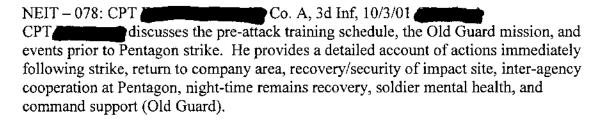


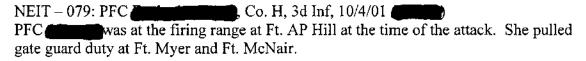


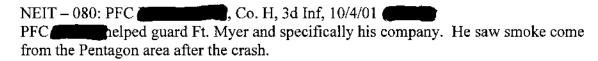


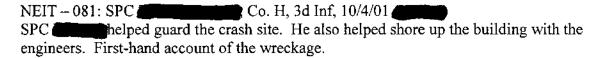


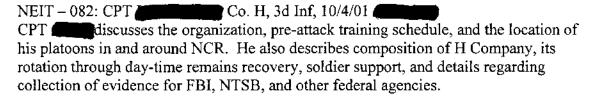


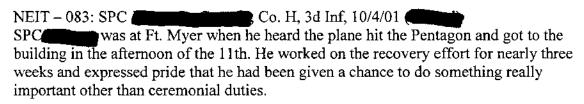












SGT participated with the recovery effort at the Pentagon and was in the first platoon from the Old Guard to arrive at the building. He did interior security on the 12th and recovery work starting on the 13th, and notes that the chaplains helped him cope with the job.

NEIT – 085: SGT was on the highway near the Pentagon when he heard about the attack and he made his way to Ft. Myer, where he worked on guard duty that night. He went to Ft. McNair on the 12th and for the next several days worked on guard duty there.

NEIT – 086: SPC describes his duties as a truck driver moving troops between Ft. Myer and the Pentagon from the 11th until the end of September. He spent one night removing debris from the Pentagon.

NEIT – 087: SGT describes Co. H, 3d Inf, 10/4/01 SGT describes helping the engineers build supports inside the Pentagon beginning on 18 September. He performed guard duty at Ft. Myer from 11 to 17 September.

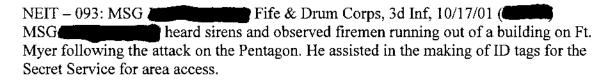
NEIT – 088: LCDR Pentagon Family Assistance Center, 10/9/01 (LCDR functioned as a Deputy XO for the PFAC in Crystal City. She offers

substantial information and a number of candid observations about the process (and problems) of getting the office up and running.

NEIT – 089: When the plane hit. She describes the effects of the blast and her harrowing escape. She also notes that the people in her office lost significant information (spreadsheets) that they had been pressured to move from their server to their hard-drives.

NEIT – 090: describe their actions on 11 September. They then go into detail about their return at 0530 on 12 September and the subsequent efforts to get servers out of the damaged area and, in conjunction with NISA, back up and running.

NEIT – 092: CW4 Properties Fife & Drum Corps, 3d Inf, 10/17/01 CW4 Properties the contribution made by the FDC to the post-attack efforts at the Pentagon and at Fort Myer. She raises the issue of the military skills of band members and also provides general information about the Army's special bands.



- NEIT 094: SFC provided basic information about the impact area inside the Pentagon and made one trip inside to carry out remains already inside body bags.
- NEIT 096: SSG Spoke to aspects of the lock down and pulling security. Helped recover bodies. Detailed bags breaking open with mixtures of fluids and blood.
- NEIT 097: SFC describes, Fife & Drum Corps, 3d Inf, 10/17/01 SFC describes her duty producing identification badges for the rescue and recovery personnel working inside the damaged area of the Pentagon beginning on 14 September.
- NEIT 098: MSG was off duty on 11 September and remembers hearing the explosion at his home, 15 miles from the Pentagon. He describes his duties performing security details on Ft. Myer.
- NEIT 099: SGM describes the various contingency missions he prepared for at Ft. Myer before being sent to the Pentagon on 14 September. At the Pentagon his soldiers were detailed to either remove debris or to produce the identification badges worn by all personnel working inside the damaged area of the Pentagon.
- NEIT 100: SSG Fife & Drum Corps, 3d Inf, 10/17/01 SSG describes his experience removing debris from inside the Pentagon on 14 September. He also provides an account of augmenting the Ft. Myer Military Police from 15 to 17 September.
- NEIT 101: PFC was participating, Co. E, 3d Inf, 10/2/01 TP PFC was participating in Civil Disturbance training when he a loud noise. Soon thereafter, he performed guard duty in the PNT near the AOC. The following day his unit started manual labor and recovery operations at the Pentagon, and he provides a number of useful details about this work and the conditions in which the soldiers worked.
- NEIT 102: MAJ DAPE-PRS, ODCSPER, 10/11/01 T MAJ was in his cubicle in the C-ring area of the ODCSPER bay when the plane

struck. He describes his escape from the impact area along with several other officers, his return to duty several days later at the Hoffman Building, and shift duty in the Personnel Contingency Cell in the Army Operations Center.

NEIT – 104: LTC Management, DAPE-PRC-C, ODCSPER, 10/8/01 LTC whose office was in the ODCSPER impact area, was at a meeting in the Hoffman Building at the time of impact. He is the Army's subject matter expert on entitlements. He describes his activities during the reconstitution of ODCSPER during the week following the attack and subsequent mobilization.

NEIT – 105: LTC (Market Lange), DAPE, ODCSPER, 10/8/01 (LTC) The was at her cubicle in the C-ring area of the ODCSPER bay when the plane struck. She describes her escape from the area and subsequent duties in the Personnel Contingency Cell of the Army Operations Center.

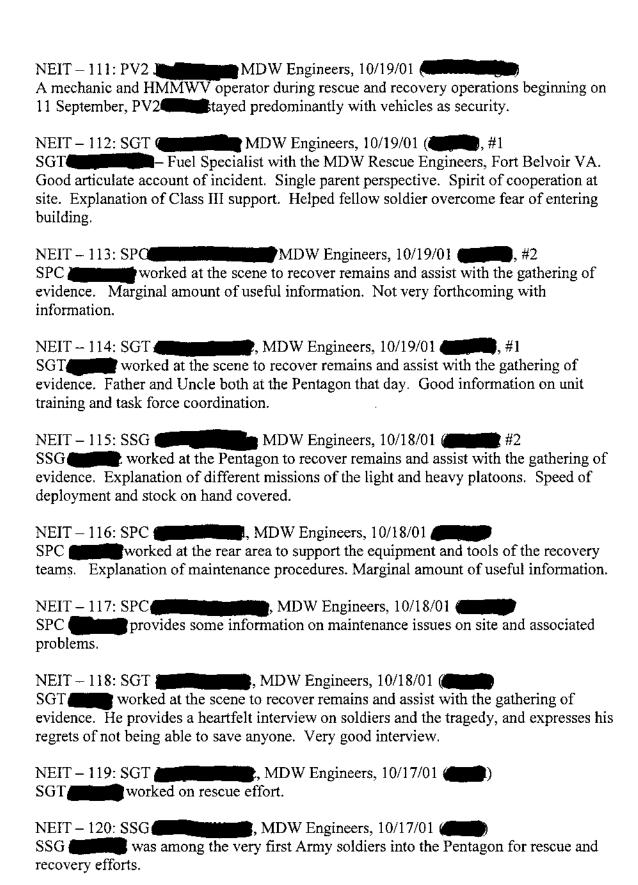
NEIT – 106: MAJ was in his cubicle in the C-ring area of the ODCSPER bay when the plane struck. He describes his escape from the impact area along with several other officers, his return to duty several days later at the Hoffman Building, and shift duty in the Personnel Contingency Cell in the Army Operations Center.

NEIT – 107: LTC was in the DCSPER, DAPE-PRO, ODCSPER, 10/9/01 (LTC) T LTC was was in the DCSPER Operations Office in the impact area at the time of the attack. He was struck in the head by falling light fixtures. He describes his escape, subsequent medical treatment, and duties later in the Army Operations Center.

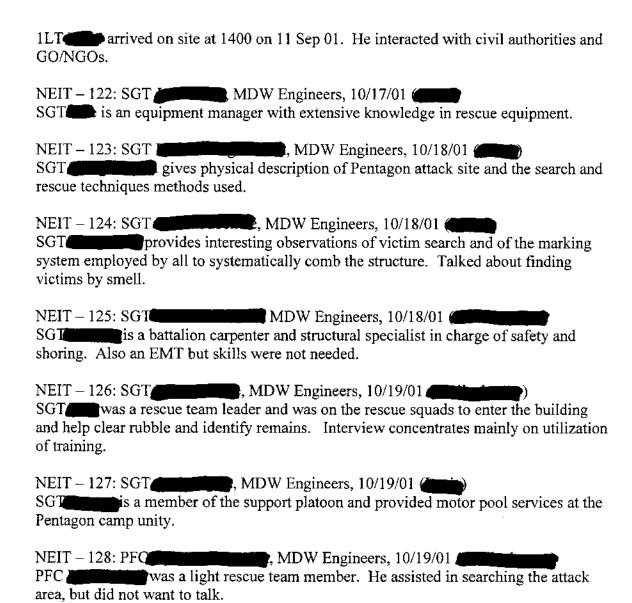
NEIT – 108: SGT worked on Pentagon search and rescue and did route reconnaissance.

NEIT – 109: SPC MDW Engineers, 10/18/01 SPC MDW Rescue Engineers, worked at the scene to recover remains and assist with the gathering of evidence. Good description of crime scene and feelings. Atmosphere and attitude of soldiers. "People my age should not see what I've seen".

NEIT – 110: SSG MDW Engineers, 10/18/01 SSG MDW Rescue Engineers, provides an emotional interview with lots of mission information. Concern for the safety of soldiers inside the building. Explanation of shoring operations.



NEIT – 121: 1LT (MDW Engineers, 10/17/01 (MDW)



NEIT – 129: SGT MDW Engineers, 10/19/01 SGT is a maintenance mechanic for the vehicles used by the MDW Engineers. He largely stayed with the vehicles and equipment. Otherwise, he wasn't involved and didn't want to discuss it.

NEIT – 130: SGT MDW Engineers, 10/19/01 #1 T A squad member of the LRP, SGT was on his 2nd day of OJT. He also acted as a driver and worked with 12th Aviation and engineers.

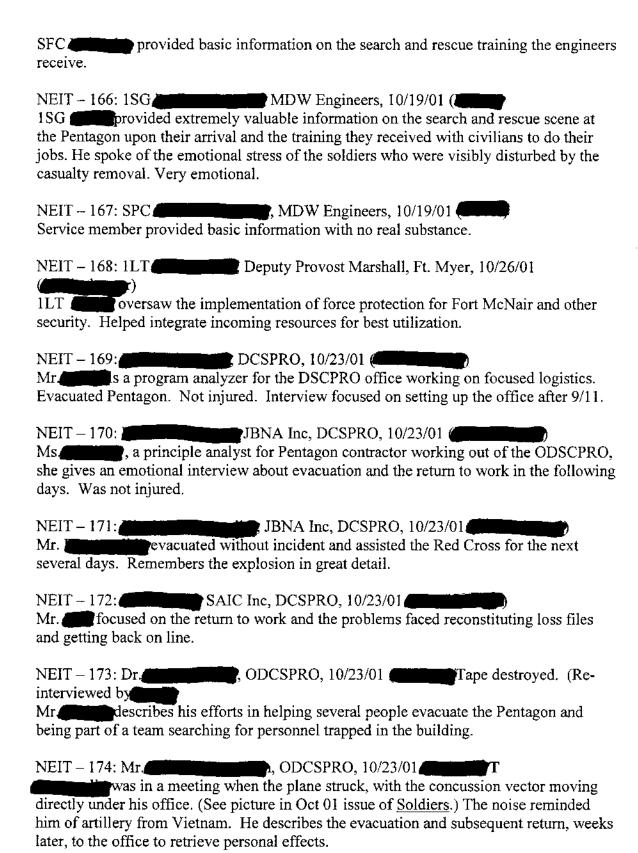
NEIT – 131: SGT MDW Engineers, 10/19/01 SGT provided an emotional account of his reactions to the disaster. He also provided input about the "Golden Eagle" training event held annually with area civilian rescue teams.

- NEIT 132: CPT MDW Engineers, 10/19/01 , #2 CPT discusses route issues and training. Driven to site with MDW Commander MG Discusses. Spoke to the command and control of his heavy rescue company's efforts in their search and rescue efforts at the attack site.
- NEIT 133: SGT #2 #2 SGT was on the shoring party of the LRP. Duties also took him to the roof of Pentagon. He also assisted Firemen there in gaining access to the fire.
- NEIT 134: SPC MINISTER, MDW Engineers, 10/17/01 MINISTER, #1 SPC MINISTER, MDW Rescue Engineers, worked at the scene to recover remains and assist with the gathering of evidence. Pride in his unit and training. Motivation to find survivors. Heartfelt account of incident.
- NEIT 135: SGT MDW Engineers, 10/17/01 , #1
 SGT Rescue Team Leader, MDW Rescue Engineers, Fort Belvoir VA. On initial response team that deployed first. Good description of crime scene. Discusses prior training and preparation as well as equipment used for mission.
- NEIT 136: SGT MDW Engineers, 10/19/01 , #1
 SGT was an assessment about the engineers' training and how it helped them to be able to go into the Pentagon as "first to go in" and dealing with the stress of being on the ground to perform rescue missions.
- NEIT 137: SPC Model, MDW Engineers, 10/17/01 Model, #1 T SPC worked at the scene to recover remains and assist with the gathering of evidence. Very intense information. Great young soldier perspective. Expressed his disappointment in not rescuing anyone. Good description of work conditions.
- NEIT 138: CPL MDW Engineers, 10/17/01 CPL worked at the scene to recover remains and assist with the gathering of evidence. Good information on Pentagon structure and of support at the site. Interesting story about "M&M" dispenser. Deployment time-line.
- NEIT 139: PFC MDW Engineers, 10/17/01 #2

 PFC worked at the scene to recover remains and assist with the gathering of evidence. Marginal amount of useful information.
- NEIT 140: SGT MDW Engineers, 10/17/01 , #1
 A Team Leader for MDW Rescue Engineers, SGT was part of the first response team. Recovered General's flag from building. Several accounts of people who were lost. Articulate account.
- NEIT 141: SGT gives a good junior leader perspective of mission. Training and preparation for mission. Speed of deployment. Mission execution and support at the site.

- NEIT 142: SFC #2 MDW Engineers, 10/17/01 #2 SFC Platoon Sergeant MDW Rescue Engineers, brings up good information on C2 and training value. Explains the Green, Yellow and Red zones at the scene to control access and soldier safety.
- NEIT 143: SPC MDW Engineers, 10/18/01 (2005), #2 SG provides a vivid account of a Light Rescue and confined rescue team member in action. Articulate and well spoken about the recovery mission.
- NEIT 144: SPC MDW Engineers, 10/18/01 SPC Heavy Rescue team member, provides a good account of the recovery efforts. Well spoken and detailed.
- NEIT 145: SPC MDW Engineers, 10/18/01 PROPERTY AND SPC MORE AND WARREN AND MDW Engineers, 10/18/01 PROPERTY AND MDW Engi
- NEIT 146: SGT MDW Engineers, 10/18/01 SGT was on a light rescue team that entered the Pentagon on a steady rotation for recovery purposes. This is a yes/no type of interview.
- NEIT 147: SPC MDW Engineers, 10/18/01 mainly worked on shoring the building. Interview contains little of interest.
- NEIT 148: SGT and MDW Engineers, 10/18/01 (SGT and Worked extensively on shoring the building as well as recovery. Believes that the horrors faced in recovery efforts should also be address when training for rescue. Articulate descriptions of the operation.
- NEIT 149: SSG MDW Engineers, 10/18/01 SFC Concentrated on keeping equipment refueled during the ten days at Pentagon.
- NEIT 150: SSG deployed from Fort Polk after 9/11 to augment the FTMMC Military Policy in access control. Very little information of value to 9/11.
- NEIT 151: SGT 204th MP Co., Ft. Polk, LA, 10/23/01 254 SGT deployed from Fort Polk after 9/11 to augment the FTMMC Military Policy in access control. Discussed gate access procedures and risk assessments.
- NEIT 152: SSG Duty NCO for Ft McNair MPs at time of attack. Took initiative to increase security there. Two of his soldiers on duty witnessed plane hit Pentagon.
- NEIT 153: PFC 204th MP Co., Ft. Polk, LA, 10/23/01 (204th) PFC deployed from Fort Polk to Ftor NcNair after 9/11 to help bolster security.

- NEIT 154: 1LT (West Point Grad) gave a good account of the overall mission at the Pentagon.
- NEIT 155: 1LT MDW Engineers, 10/17/01 (11/16) 1LT provided information on the training the engineers receive. He also described the scene at the Pentagon upon their arrival.
- NEIT 156: SPC MDW Engineers, 10/17/01 SPC Jarrett provided basic information with no real substance.
- NEIT 157: SPC MDW Engineers, 10/17/01 (Service member provided basic information with no real substance.
- NEIT 158: SPC Management, MDW Engineers, 10/17/01 Service member provided basic information with no real substance.
- NEIT 159: SPC MDW Engineers, 10/17/01 Service member provided basic information with no real substance.
- NEIT 160: SPC MDW Engineers, 10/18/01 #1 Service member provided basic information with no real substance.
- NEIT 161: SPC MDW Engineers, 10/18/01, #1 SPC provides basic information on the search and rescue training the engineers receive. He also described the scene at the Pentagon upon their arrival.
- NEIT 162: SSG MDW Engineers, 10/18/01 #1 SSG Provided basic information on the search and rescue training the engineers receive. He also described the scene at the Pentagon upon their arrival and the equipment they used to perform their mission.
- NEIT 163: SGT MDW Engineers, 10/18/01 #1
 SGT provided basic information on the search and rescue scene at the Pentagon upon their arrival and the equipment they used to perform their mission from a mechanic's point-of-view. He also spoke about "body removal."
- NEIT 164: SSG provided valuable information on the search and rescue scene at the Pentagon upon their arrival and the training they received with civilians to do their jobs. He was very emotional and visibly disturbed by some of the information being asked about the casualty removal..
- NEIT 165: SFQ #1

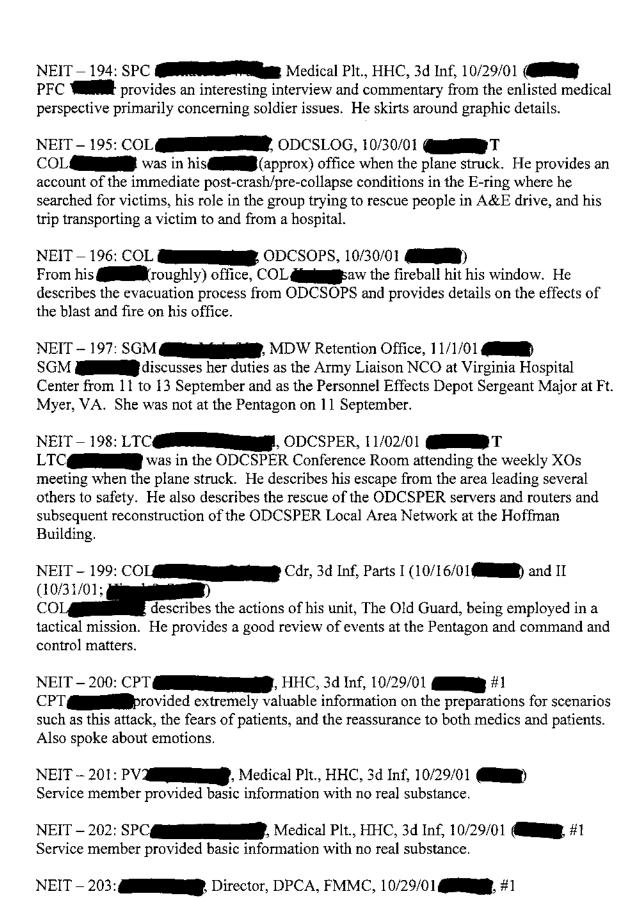


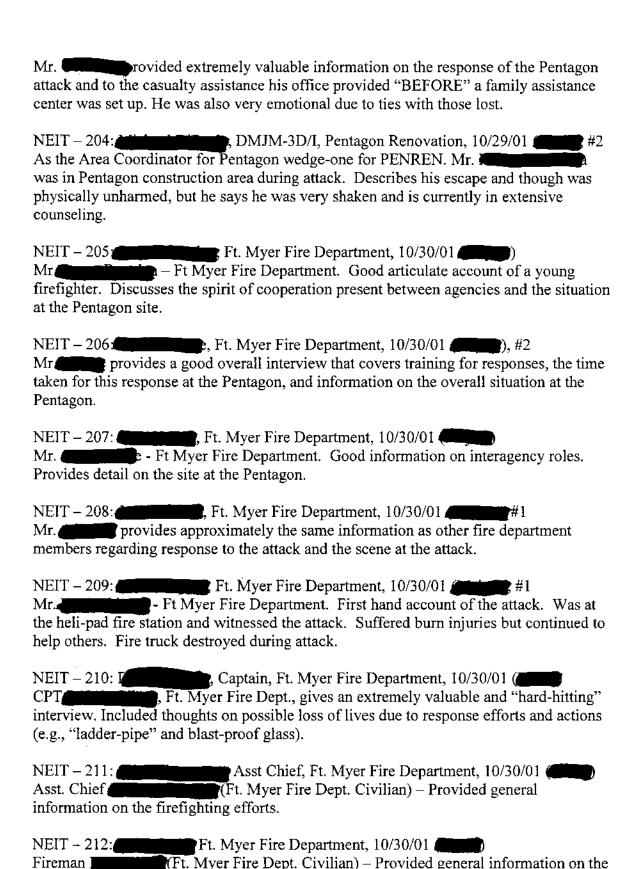
NEIT – 175: Ms. , ODCSPRO, 10/23/01

- was in a meeting when the plane struck, with the concussion vector moving directly under her office. (See picture in Oct 01 issue of <u>Soldiers</u>.) She describes the evacuation, and notes that she was quite shaken. She did not return to the office to retrieve personal effects.
- NEIT 176: Mr. Was in a meeting when the plane struck, with the concussion vector moving directly under his office. (See picture in Oct 01 issue of Soldiers.) He describes the evacuation and subsequent return, weeks later, to the office to retrieve personal effects. He also describes how the old-fashioned Venetian blinds absorbed the gust of blast-driven window glass.
- NEIT 177: MAJ May was in a meeting when the plane struck, with the concussion vector moving directly under her office. (See picture in Oct 01 issue of Soldiers.) It was her second day on the job. She describes the evacuation and briefly discusses her subsequent job as a Casualty Assistance Officer.
- NEIT 178: Ms ______, ODCSPER, 10/29/01 _____ T
 The Assistant XO for ODCSPER, ______ was in the biweekly XO's meeting in when the plane hit. Two people in the room were killed by the blast. ______ escaped by following LTC ______ and crawling out through the ODCSPER area under horrific conditions.
- NEIT 179: SPC Plt., HHC, 3d Inf, 10/29/01 SPC Medical Specialist with the old guard. Technical account of the support provided by medical staff on 9/11 and the pursuing days in support of 3rd Infantry.
- NEIT 180: SPC Medical Plt., HHC, 3d Inf, 10/29/01 (SPC Treatment Squad HHC, 3rd Infantry. Non-articulate account of EMS sent to the Pentagon. Had trouble describing events and scenes.
- NEIT 181: SPC (Medical Plt., HHC, 3d Inf, 10/29/01 SPC Medical Specialist for HHC, 3rd Infantry. Stayed on Fort Meyer to make sure the staffing requirements here were met.
- NEIT 182: SPC a medical specialist assigned to help with medical triage at the Pentagon site, she discusses training, preparation and mission.
- NEIT 183: PFC Medical Plt., HHC, 3d Inf, 10/29/01 PFC Medical provide a lot of information.
- NEIT 184: PV2 Medical Plt., HHC, 3d Inf, 10/29/01 (PV2 provides basic information about a medical specialist's role.

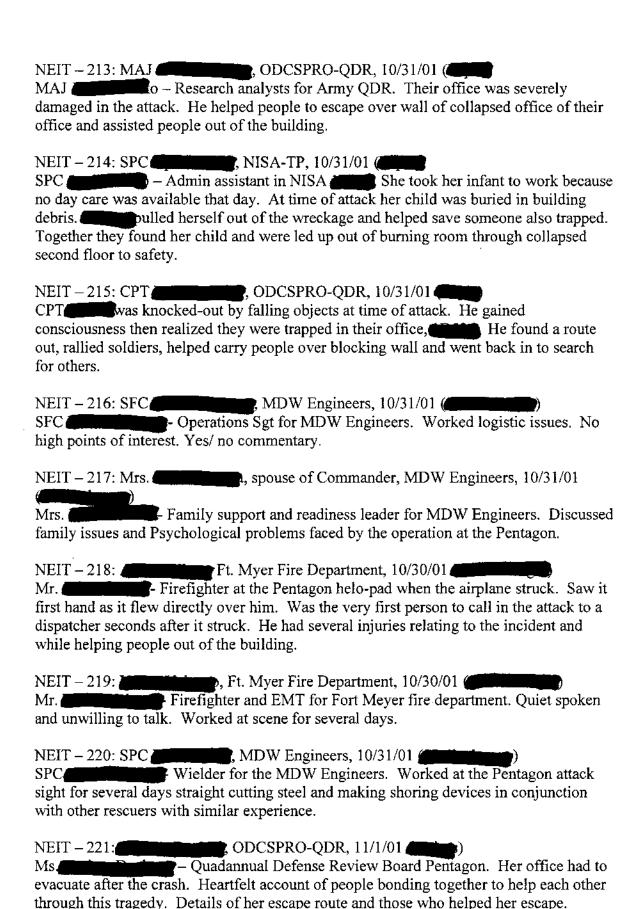
- NEIT 185: SPC Medical Plt., HHC, 3d Inf, 10/29/01 (SPC 3rd Infantry Div (The Old Guard) Regimental Medical Treatment Clinic, provides information on medical care at the Pentagon site.
- NEIT 186: SFC Medical Plt., HHC, 3d Inf, 10/29/01 (Medical Plt., #1 SFC discussed issues ranging from emotional trauma to communications between the teams. Very technical account of the operation in support of the Pentagon attack. Clear list of lessons learned.
- NEIT 187: Ms. Chief, Ft. Myer ACS, 10/29/01 #1

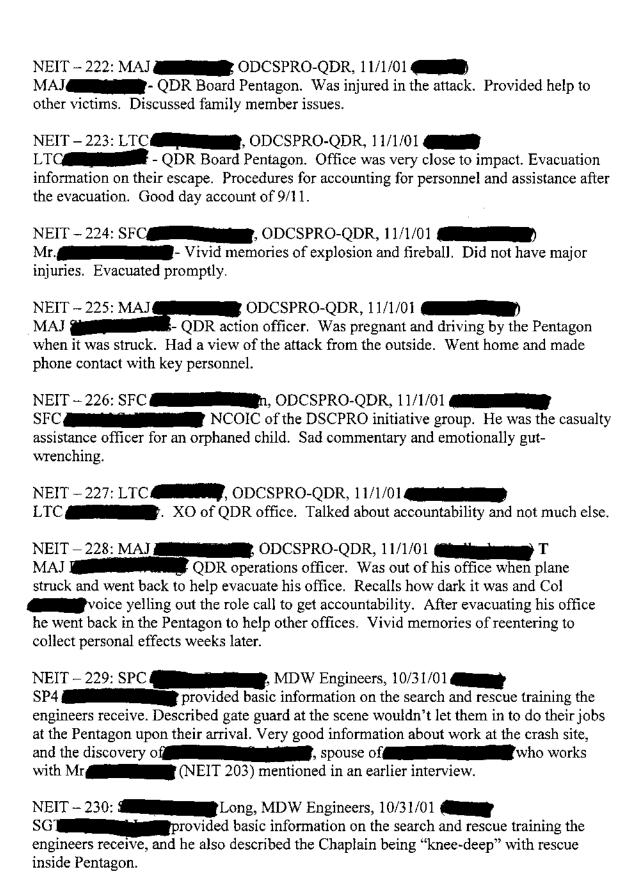
 The Chief of Army Community Service, Ms. The provides an excellent perspective on Victim Crisis Center at Ft Myer and surrounding areas. Detailed account of family advocacy teams. Procedures for handling calls from family members trying to get information on victims.
- NEIT 188: SPC plane of the Medical Plt., HHC, 3d Inf, 10/29/01 (SPC saw the plane go toward the Pentagon and then smoke rise up. He set up an aid station at the Pentagon on 11 September and treated firefighters. Beginning on 12 September he issued protective equipment to the personnel working inside the damaged area and treated patients with cuts and bruises.
- NEIT 189: PFC Medical Plt., HHC, 3d Inf, 10/29/01 PFC was at Fort A.P. Hill on 11 September. He describes his duties decontaminating rescue and recovery personnel coming out of the damaged area from 12 to 22 September (approximately).
- NEIT 190: SPC (P) Medical Plt., HHC, 3d Inf, 10/29/01 SPC was doing physical training and heard a low flying airplane and then "a thud." He describes his duties in the regimental aid station at Ft. Myer on the 11th and distributing protective clothing at the Pentagon from 12 to 22 September (approximately).
- NEIT 191: SPC (Market Mark), Medical Plt., HHC, 3d Inf, 10/29/01 (Mark) SPC (Market Mark) offers good points regarding continous ops and observation that enough EMS personnel would be available that the medics would not be players. Saw none of the patients.
- NEIT 192: SSG Medical Plt., HHC, 3d Inf, 10/29/01 SGT Medical Plt., HHC Discussion in length what Medics performed while assisting the troops while they were suiting up in HAZMAT equipment and the sub sequential decontamination thereof.
- NEIT 193: PFC worked with the HAZMAT preparation and decontamination teams, but lacked the ability to have a serious commentary of his experience.

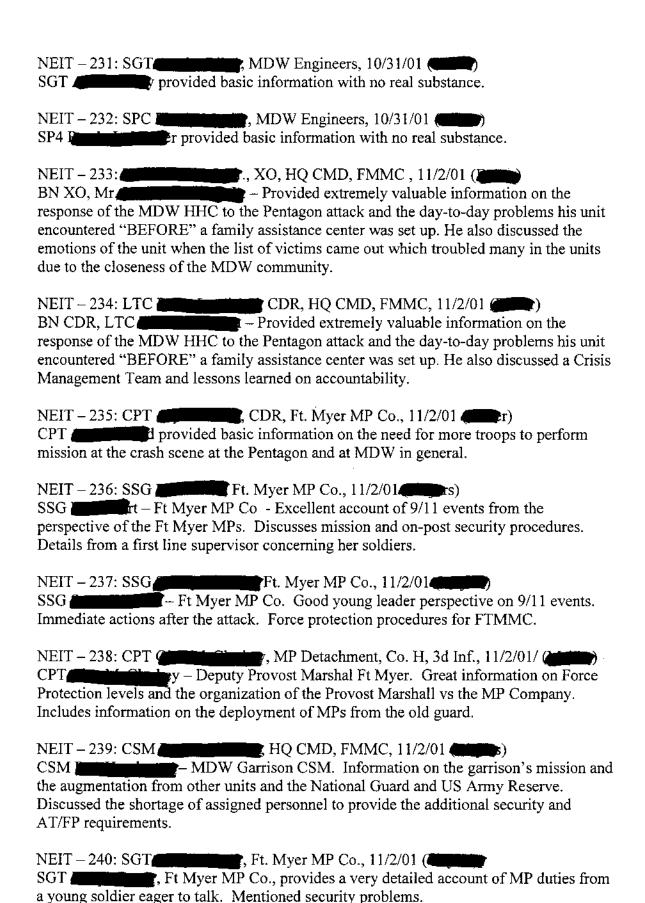




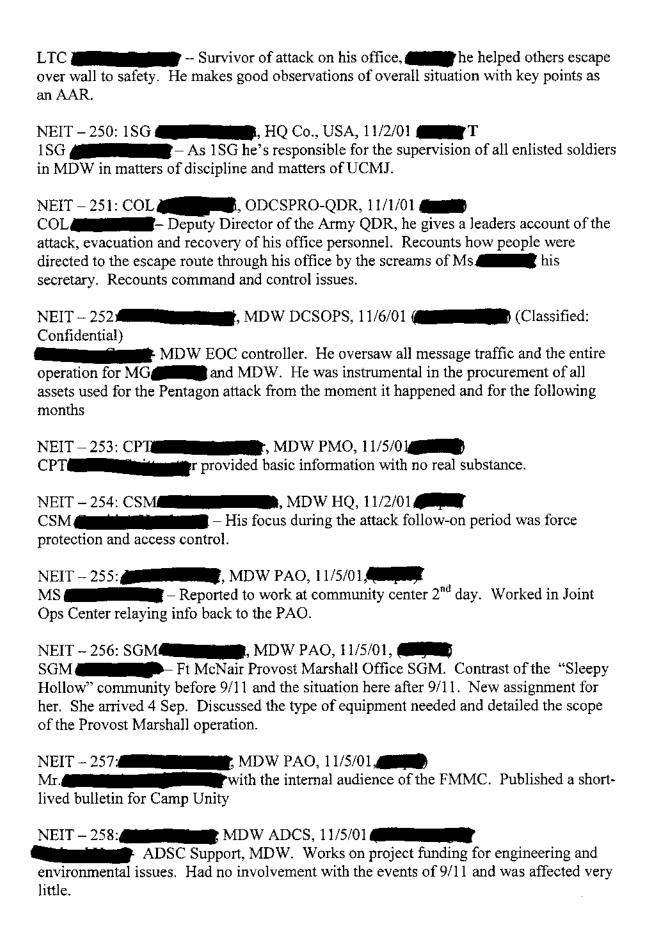
firefighting efforts







- MAJ Liscusses the activities of Headquarters Company, United States Army in responding to the attack on the Pentagon by providing personnel to reinforce the Ft. Myer Military Police at the gates to the post.
- NEIT 242: LTC ODCSPER, 11/6/01
- LTC was a victim of the attack and suffered burns on his arms and face. He describes his escape from a smoke-filled room one floor above where the plane impacted and medical care at the Pentagon and Walter Reed Army Hospital.
- NEIT 243: MDW DCSSPT, Fort McNair, 11/6/01
- and and They took turns at the EOC manning the logistics desk. In their role they helped to quickly locate material requested from the Pentagon on 9/11.
- NEIT 244: CPT (11/6/01 DPCA, FMMC, 11/6/01 DPCA)
- CPT Casualty Assistance Office Ft Myer. Information on the casualty notification process and the Casualty Assistance Teams duties. Information concerning the flow of highly sensitive casualty information and the assistance provided to victims families. Discussed the uniqueness of including Department of the Army civilians into their area of responsibility.
- NEIT 245: MDW PMO, Ft. McNair, 11/6/01 provided basic information on the need for more intelligence gathering equipment and the searching of vehicles and personnel. He also stressed the importance of getting guidance for personnel protection, which wasn't available when needed.
- NEIT 246: MAJ MDW DCSOPS, Ft. McNair, 11/6/01 MAJ Desert Storm-Somalia veteran who provided basic force protection information, Mobile Command Post Equipment, and the Command Post at Ft. McNair/Ft. Myer.
- MEIT 247: MeNair, 11/5/01 Ms. Menair, 11/5/01 Ms. Menair, 11/5/01 Ms. Menair, 11/5/01 Ms. Menair M
- NEIT 248: MDW PAO, Ft. McNair, 11/5/01 Ms. Melped man the EOC during crisis for the public affairs office, conducted media relations and coordinated funeral participation for relatives and media at Arlington National Cemetery for the deceased from the 9/11 attack.
- NEIT 249: LTC , ODCSPRO-QDR, 11/1/01



- NEIT 259: 1SG MDW MP Co., 11/02/01 (MDW MP
- NEIT 260: MDW Historian, 11/06/01 (Comb)

 We world view of what happened during that period from the perspective of the MDW/Ft. Myer Command Historian.
- NEIT 261: COL Commander, FMMC, 11/6/01 (Commander) Commander, FMMC, 11/6/01 (Commander) CoL Commander, FMMC, 11/6/01 (Commander) Color Spoke to Command and Control issues of Ft. Myer garrison during this period. Good discussion on Crisis Action Team and the setting up and workings of the Emergency Operations Center.
- NEIT 262: COL MDW DCSSPT, 11/7/01 COL DESCRIPTION DCS for Support, MDW. Good account of logistic issues in support of the attack. Discussed the types of "skills sets" for personnel working these issues and providing log support.
- NEIT 264: SGT Jacobs MDW PMO, 11/7/01 (1997)
 SGT Basic information on procedures for access control and changes prior and after 9/11.
- MS MDW PAO, 11/7/01 (MS) MDW PAO. Comprehensive view of Public Affairs Office operations from the DOD level down. Information on the Forward Public Affairs Operations Center and the flow of information down. Showing the best of the US Army Soldiers.
- MEIT 266: MDW Garrison, 11/7/01 (MDW)

 Ms Provided extremely valuable information on the response of the MDW to the Pentagon attack and the day-to-day activities. Also served as the media liaison/central media contact during the response. She gave different bits of information too numerous to mention.
- NEIT 267: MAJ Park Market, XO, 3d Inf, 11/7/01 Regimental XO, MAJ Park Market Provided extremely valuable information on the response of the 3rd U.S. Infantry (Old Guard) to the Pentagon attack and the day-to-day contingency operations information.
- NEIT 268: SGT , MDW PMO, 11/7/01

- SGT Desk Clerk, MDW Provost Marshal. Very little information that is unique. Same basic interview as other MP and Provost Marshall interviews.
- NEIT 269: SGT MDW PMO, 11/8/01 (ESSENTIAL) Desk Sergeant, PMO Ft Myer. Essentially the same information as other MP/PMO interviews.
- NEIT 270: SPC MDW PMO, 11/8/01 (Major)
 SPC MDW Provost Marshal Traffic Patrol. Great heartfelt account of the attack. Heard explosion and saw smoke. Took food to site first day. Helped to hang the American flag from building. Very good young soldier's overview.
- NEIT 272: 1SG see separations, 737th EOD, Ft. Belovir, 11/8/01 (1SG see separations) see explains how his soldiers were in route to Pentagon heliport to clear for VIPs right before attack. Recounts bomb operations his company participated in following 9/11 attack due to the heightened awareness and paranoia.
- NEIT 273: COL Marie T, Chief, MDW PAO, 11/7/01 T COL Marie T. PAO Director of MDW. In Columbus OH morning of the attack. Set up Command Post in hotel room until such time as he could get back to FT McNair.
- NEIT 274: MAJ Good interview but not within the context of the events specifically dealing with 11 SEPT 01. More of an over the world view from a specialized Engineer officer.
- NEIT 275: SFC Appendix and MDW PMO, 11/7/01 SFC Operations SGT for MDW PMO. Interview focused on how the enlisted personnel were being utilized on Fort McNair. He mainly collected reports and make sure they are shuffled to the correct people.
- NEIT 276:SPC Works in EOD, Ft. Belvoir, 11/8/01 SPC Works in EOD. Was put on call the day of attack but did little but sit around waiting.
- NEIT 277: CSM (Ret.), MDW Logistics, 11/7/01 (Mr.) Stician for MDW. Retired CSM. Good insight on the logistics needed for the support of Task Force Noble Eagle and for the direct support of the attack on the Pentagon. Covers the money trail well.
- NEIT 278: SSG 737th EOD, Ft. Belvoir, 11/8/01

- SSG The SSG Team leader. Thoughtful account of 9/11 attack. Mainly worked on recovering inert ordnance used as souvenirs in the Pentagon.
- NEIT 279: Inc. 100 (DAPR-FDL), 11/08/01 (MS. 100 describes her escape from the Pentagon and getting home afterwards.
- NEIT 280: was in a meeting when the plane struck, with the concussion vector moving directly under his office. (See picture in Oct 01 issue of <u>Soldiers</u>.) He describes the evacuation and subsequent return, weeks later, to the office to retrieve personal effects. He also comments on working relations between FBI and MDW.
- NEIT 281: Dr. George Company, OASA (M&RA), 11/13/01 (Market Company) describes her evacuation from the Pentagon from 2E591 soon after the plane struck.
- NEIT 282: CSM describes the force protection measures enacted at Davison Army Airfield, Ft. Belvoir, after the attack on the Pentagon. He was at Ft. A.P. Hill on the morning of 11 September.
- NEIT 283: SGT Co. A, 12th Avn Bn, 11/13/01 (SGT a crew chief, describes flying members of the Military District of Washington to Ft. McNair on 11 September. He also discusses post 11 September missions carrying remains to Dover AFB.
- NEIT 284: CW3 Co. A, 12th Avn Bn, 11/13/01 (CW3 Describes his missions of flying to the Pentagon as medevac standby, transporting personnel to Walter Reed Army Medical Center, and carrying engineers to the Pentagon. He also discusses the general support missions he flew during the next three weeks.
- NEIT 285: CW3 discusses the general support missions he flew after 12 September, which included flying the Army Chief of Chaplains (MG Gaylord T. Gunhus) to New York City.
- NEIT 287: 1SG Co. A, 12th Avn Bn, 11/14/01 (1995) 1SG describes her Ft. Belvoir based aviation company's response to the attack on the Pentagon in securing the airfield. She also discusses typical missions that were flown and troop morale.

- NEIT 289: MAJ describes the 12th Avn Bn, 11/14/01 (MAJ describes the 12th Aviation Battalion's contingency missions, the battalion's organization, and the types of missions flown in support of the Pentagon on and after 11 September. He also discusses how human remains were transferred from the Pentagon to Dover AFB via Davison Army Air Field.
- NEIT 290: AG, Ft. Belvoir HQ Bn, 11/15/01 (CAO) Mr. describes the operations of the Ft. Belvoir Casualty Assistance Office (CAO) from 11 September through 15 November. The CAO appointed casualty assistance officers to work with each of the families, active Army and Department of the Army Civilians, in the Ft. Belvoir area who had members killed at the Pentagon on 11 September.
- NEIT 291: Deputy AG, Ft. Belvoir HQ Bn, 11/15/01, (Mr. Mr. describes his duties as the Ft. Belvoir Casualty Assistance Office representative at the Ft. Belvoir Emergency Operations Center from 11 September through the end of the month.
- NEIT 292: CW3 Co. C, 12th Avn Bn, 11/13/01 (CW3 A Co. C) Co. C 12th Avn Good account of the day of the attack however they functioned in a very limited role.
- NEIT 293: CW4 & 1SG Co. C, 12th Avn Bn, 11/13/01 (CW4 CO. C) (S) CW4 Concerning the VIP and contingency missions of Co C and the activities on 9/11.
- NEIT 294: CW3 $\frac{1}{1000}$, Co. C, 12^{th} Avn Bn, 11/13/01 CW3 $\frac{1}{1000}$ Avn Bn. Good information of the aviation mission in the Capitol Region and in the overall operation at the airfield.
- NEIT 295: SPC was in the helipad control tower at the Pentagon at the time of the attack. She was injured by debris when the tower shifted from the impact of the explosion.
- NEIT 296: CW3 Co. C, 12th Avn Bn, 11/14/01 CW3 evacuated VIP's from the Pentagon after the attack.
- NEIT 297: SPC Co. C, 12th Avn Bn, 11/14/01 (2000)

- SPC performed maintenance on 12th aviation helicopters to support the evacuation mission of September 11th.
- NEIT 298: SPC Co. A, 12th Avn Bn, 11/14/01 (SPC helped in coordinating 12th aviation and performed maintenance to support their mission.
- NEIT 299: (DAC), Co. E, 12th Avn Bn, 11/14/01 (E) Mr. (Was an air traffic controller at the Pentagon. The tower at the helipad was destroyed by the blast of the explosion at the Pentagon and Mr. (Was was injured when the tower glass imploded. Mr. (Labert helped rescue other personnel. His car was also destroyed in the attack on the Pentagon.
- NEIT 300: CW3 (Later of the CWO), HHC, 12th Avn Bn, 11/14/01 (CWO) around on the day of attack and sub sequential weeks following. Due to the sensitivity of some fights details were not gone into.
- NEIT 301: CPT Avn Bn, 11/14/01 CPT Avn Bn, 11/14/
- NEIT 302: SGT Asset, Co. E, 12th Avn Bn, 11/14/01 (Manual Communications at the Pentagon helo-port after attack.
- NEIT 303: CW3 (Language Co. A, 12th Avn Bn, 11/14/01 (Language CW3 (Language CW3 are consisted to the sensitivity of some missions, details were not elaborated upon.
- NEIT 305: CPT page 1, CDR, Co. E, 12th Avn Bn, 11/16/01 CPT and the describes the air traffic control and maintenance operations his company performed from 11 to 30 September. The two air traffic controllers (SPC and the performed) in the Pentagon control tower belong to his company.
- NEIT 306: CPT I describes her flight carrying members of the Military District of Washington Engineer Company to Ft. McNair on 11 September. She also discusses her duties as the battalion intelligence officer during the next three weeks.

- NEIT 307: CPT was at Ft. A. P. Hill on the morning of 11 September. He describes flying Assistant Secretary of Defense Paul Wolfowitz to the Pentagon on the evening of 11 September. He also discusses missions flying VIPs to New York City and the Pennsylvania crash site.
- NEIT 308: SPC Co. C, 12th Avn Bn, 11/16/01 (SPC describes preparing his helicopter for flight operations on 11 September and flying Army Vice-Chief of the Staff General John M. Keane from the Pentagon. He also discusses flying VIPs to New York City.
- NEIT 309: SPC Co. C, 12th Avn Bn, 11/16/01 (SPC Co. C) SPC Co. C, 12th Avn Bn, 11/16/01 (SPC Co. C) Secretary of Defense Paul Wolfowitz to the Pentagon and seeing the smoke and flames over the building in the night sky on 11 September.
- NEIT 310: CW3 DAPE-ZXM, ODCSPER, 10/26/01 CW3 is the ODCSPER Supply Officer. She was in the North Parking area returning from Walter Reed Medical Center when the plane struck. Her cubicle was located in an area that produced many fatalities, some of whom she had been in conversation with during her return. She describes her emotions, activities and the reconstitution of ODCSPER supply records.
- NEIT 311: MAJ was in the DCSPER Operations Office in the impact area at the time of the attack. She tells of leaving the impact area and going down to the Personnel Contingency Cell in the Army Operations Center where she remained for the next several days.
- NEIT 312: SPC was in the ODCSPER impact area at the time of the attack. He describes helping co-workers evacuate the area through a blown out window, his medical treatment and subsequent return to duty.
- NEIT 313: LTC APE-PRR-C, ODCSPER, 11/1/01 (LTC) was at his cubicle in the middle of the ODCSPER impact area when the plane struck. He tells of helping evacuate the area, then searching for others who might have been trapped in the building. He also discusses moving to and activities at the Hoffman Building.
- NEIT 314: LTC DAPE-PRO, ODCSPER, 11/13/01 (LTC) was in the DCSPER Operations Office in the impact area at the time of the attack. He tells of evacuating the building, helping COL start ODCSPER accountability operations in a trailer in North Parking, and subsequent actions.
- NEIT 315: LTC DAPE-PRR-C, ODCSPER, 11/13/01

LTC was at his cubicle in the middle of the ODCSPER impact area when the plane struck. He tells of evacuating the building and subsequently moving down to work at the Hoffman Building.

NEIT – 317: MAJ was the Operations Officer in the Personnel Contingency Cell. He was in the PCC at the time of the attack and describes what happened there throughout the accountability operations and subsequent mobilization.

NEIT – 318: MDW Safety Office, 11/16/01 Ms. — As safety officer for MDW, she went to camp unity to observe if safety procedures were being observed. She made safety recommendations for possible bio and chemical contamination.

NEIT – 319: Located in the immediately left office on impact, but returned to E ring. There he helped rescue people off the 4th corridor. Gives many accounts of escape and rescue efforts of DAMO-SS office and makes observations, AAR, and perceptions of the military.

NEIT – 320: Working as a demographer in the she gives harrowing account of an office of people unable to find a way out of a hot, smoke-filled room. Explains how they low-crawled over wet carpets to one door only to find it blocked. They reversed directions when someone found an escape route. People were dropped out 2nd story window to employees below. (Also provided written account.)

NEIT – 321: DAC, Co. E, 12th Avn Bn, 11/14/01 Mr. explains the communications between control tower of Reagan National and his tower at Davison Army Airfield. Also discusses details of evacuation of skies of civilian and military aircraft.

NEIT – 322: CW2 — Discussed flight missions for support and maintenance 9/11. Gave a flight matrix. Tells how remains were flown to Dover, DE.

- NEIT 324: CW3 Aviator flew MDW Engineers via Ft NcNair to Pentagon.
- NEIT 325: DAC, Co. D, 12th Avn Bn, 11/13/01 CW D Co Cmdr. Discussed aviation maintenance issues.
- NEIT 326: CPT CDR, HHC, 12th Avn Bn, 11/13/01 CPT CPT HQ Co Cmdr. Gives general overview of his aviation company. Discusses updating plans and contingencies due to 9/11.
- NEIT 327: DAC, Co. E, 12th Avn Bn, 11/13/01 (Mr. Discusses set-up of emergency back-up Air Traffic Control Tower after 9/11 attack in place of destroyed tower at helipad.
- NEIT 328: LTC., NCSRO, MDW DCSOPS, 11/19/01 LTC., NCRSO Chief MDW, Chief Force Protection. OPTEMPO during the weeks that followed 11 Sep. Mission and support operations in support of the crisis.
- NEIT 329: COL Market Staff Judge Advocate, MDW, 11/19/01 (MAJacks and legal assistance, as well as valuable information about force protection.
- NEIT 330: LTC Deputy Staff Judge Advocate, MDW, 11/19/01 Deputy Staff Judge Advocate, LTC provided information about military and civilian casualties, legal assistance, as well as benefits and amendments to policy.
- NEIT 331: SSG Market, Intel NCOIC, MDW DCSOPS, 11/19/01 SSG Market and Intell Sgt for MDW. He had the responsibility of organizing and disseminating the intelligence coming into the MDW AO. Due to the sensitivity of the information he handle little was discussed.
- NEIT 332: Army Account Manager, IT&C (formerly NISA-P), 11/27/01
- recounts both his personal experiences on 11 September and the unsung heroics (and commonsense) of his office in the aftermath of the attack that got much of the Army's network infrastructure up and running in short order. He provides good detail about the migration of refugee servers to the NISA-P location.
- NEIT 333: CPT Was at a conference 9/11. As intel officer, he gave a general account of the second week at the EOC.
- NEIT 334: CSM Land Army Signal Activity, MDW, 11/21/01

CSM discusses all the and signal issues related to communications problems due to 9/11 attack. Gives good lessons learned of interaction with outside agencies.

Mr. — As a contracting official, he discusses challenges on 9/11 in acquiring various common and unusual materials as requested by EOC.

NEIT – 336: (Asst DCSPER) & COL

Mr. — COL — DCSPER, MDW Functions. Good information on the Morale, Welfare and Recreation functions for the military district and how 9/11 effected the programs. Issues on enhanced or extended services also addressed. Staff Operations for personal effects and mortuary affairs.

NEIT – 337: MSG Mark, NCOIC, MDW DCSSPT, 11/21/01 (MSG MSG NCOIC of MDW Plans and Operations section. Was actually on an airplane leaving Los Angeles on 9/11. He ended up being grounded and drove back with other passengers that needed to be in Washington. Wasn't directly involved with the event on 9/11 otherwise.

NEIT – 338: SSG MONTH NEIT – MDW PAO, 11/21/01 (SSG MONTH) – MDW PAO. He helped organize the PAO effort on Fort McNair for better utilization at the Pentagon.

NEIT – 339: MSG — Ops NCOIC, MDW DCSOPS, 11/20/01 (MSG — NCOIC of the MDW EOC. Made sure the center was fully operational and the people who needed to man it were present. Maintained the access roster for the EOC.

NEIT – 340: Mr. Dir, Civilian Personnel Office, MDW, 11/26/01 Mr. Dir, Civilian Personnel Office, MDW, 11/26/01 Mr. Dir, Civilian Personnel Office for the MDW area. Events of 11 SEPT 01.

NEIT – 341: MAJ (XO) & COL (CDR), 503d MP Bn, 11/26/01

Provided extremely valuable information on the response of the 503rd MP Battalion to the Pentagon attack and the contingency operations of rules of engagement, access control, physical security, and coordination with military and civilian law enforcement authorities (e.g., MDW MPs, FBI, DPS, etc...).

NEIT – 342: CPT CDR, HHC, US Army Garrison, MDW, 11/26/01

- NEIT 343: COL His office's initial efforts were involved in providing funds for emergency efforts. Later he was responsible for capturing the costs and assigning to specific organizations.
- NEIT 344: MSG Provost Marshal Ft Belvoir MP Co., 11/27/01 MSG Provost Marshal Ft Belvoir. Information on testing access control procedures on 11 SEPT 01. Provost marshal operations and necessary equipment needed for mission.
- NEIT 346: PFC worked as a Military Police patrolman. He gave insight into training and preparedness before and after the attack on September 11th.
- NEIT 347: SFC Ft. Belvoir MP Co., 11/27/01 SFC Ft Belvoir PMO. Same information on access control exercise. Platoon structure.
- NEIT 348: SPC worked as a desk Sergeant on September 11th. She explains the changes in security measures from before the attack and after.
- NEIT 349: CPT Commander, Ft. Belvoir MP Co., 11/27/01 CPT Provost Marshal's office, discusses bringing Ft Belvoir security up to standard right before attack. Reviewed traffic snarls 1st few days, stories of long hours, and support of military community.
- NEIT 350: 1SG Detailed activities of MP action relating to 11 SEPT 01 from a senior NCO's command and control perspective.
- NEIT 351: SGT provides lessons learned interview from junior NCO level.
- NEIT 352: COL Color of Staff, MDW, 11/27/01 COL COL Provided extremely valuable information on ALL aspects of the ENTIRE MDW Operation and U.S. Army response too numerous to mention.
- NEIT 353: MAJ Company Compan

near the burning fire truck. He also helped organize teams of emergency medical technicians and stretcher-bearers.

NEIT – 354: CSM Comments most relevant to training and lessons learned from very senior NCO.

NEIT – 355: CPT Acceptable, CDR, HHC, HQ Bn, Ft. Belvoir, 11/28/01 CPT — HHC Cdr, HQ Bn Ft Belvoir. As a former platoon leader for the MDW rescue engineers, he discussed the training and operation of the MDW Rescue. Engineers.

NEIT – 356: MALL — Bn XO, HQ Bn, Ft. Belvoir, 11/28/01 — MAJ — Bn XO, Ft Belvoir Garrison. BASEOPS support for DLA and tenant activities. Operation Plans for emergency operations. Staging area for operation and integration of support agencies.

NEIT – 357: DAC, MDW Acquisition Center, Ft. Belvoir, 11/28/01

Mr. Pelates his extensive responsibilities in the Resources Management office and how his focus shifted to MDW installation access and security issues.

NEIT – 358: CPT CDR, 204th MP Co., Ft. Polk, LA, 11/28/01 CPT Commander of an MP company sent to Ft Belvoir to supplement the security there.

NEIT – 359: CPT Coordinated operations and training for HQ Battalion at Ft. Belvoir. He notes security and training changes on the base.

NEIT – 360: CPT was not in Washington on September 11th. He took over as HQ Battalion S-3 Ft. Belvoir on September 18th.

NEIT – 361: CPT provided basic information on the search and rescue at the scene of the crash at the Pentagon upon their arrival.

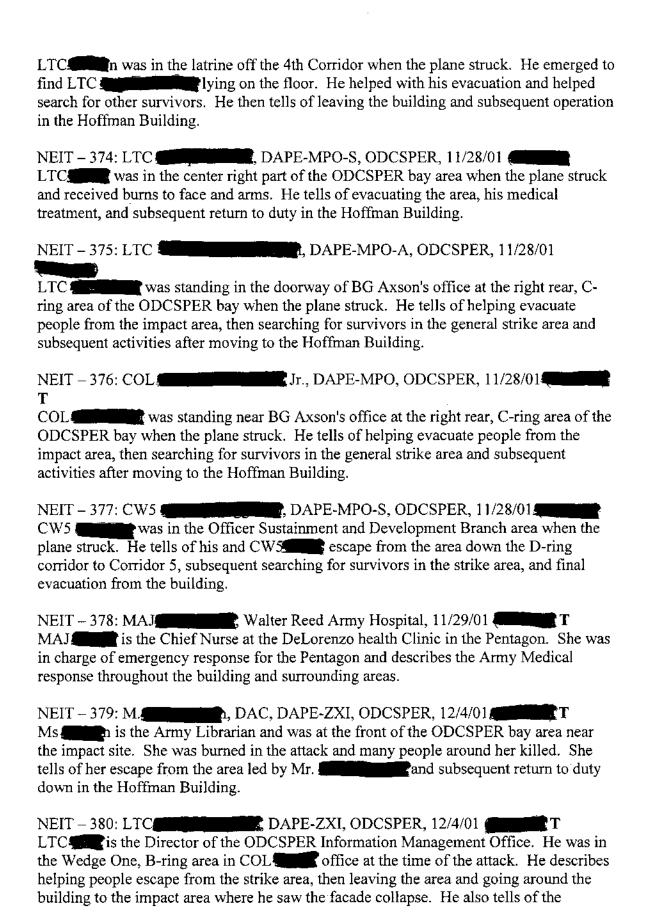
NEIT – 362: LT and provided basic information on the search and rescue training and the scene at the Pentagon upon their arrival.

NEIT – 363: MAJ SS-3, MDW-CIO, US Army Signal Activity, Ft. Belvoir, 11/29/01

MAJ provided basic information on the search and rescue training and the scene at the Pentagon upon their arrival.

- NEIT 364: DAC, IMO, MDW DCSRM, Ft. McNair, 11/29/01
- Assistant DCS for resource management. Direct oversight of all the money that was spent for the assets used in support of the 9/11 attack. She was the key person who kept track of the bill and funding codes.
- NEIT 365: CPT 1, S-2, 3d Inf, 11/29/01
- CPT provided extremely valuable information on the Pentagon attack and the contingency operations, briefings and intelligence to include securing Washington Office Buildings.
- NEIT 366: LTC provided extremely valuable information on the Pentago
- LTC provided extremely valuable information on the Pentagon attack and victim removal operations, and noted there were too many Mental Health Professionals "on scene" which caused more stress for those involved.
- NEIT 367: LTC. CDR, 12th Avn Bn, 12/5/01 (LTC), LTC discusses the missions her pilots flew on and after 11 September. She also provides detailed information on the battalion family support plan, the support the battalion received from the community, and the morale of her troops.
- NEIT 368: DAC, MDW-DCSPER, Ft. McNair, 11/28/01.

 Ms set up emergency childcare for children of victims, military personnel and all rescue personnel. She also conducted counseling for the children of the victims.
- NEIT 369: CPT Depty PMO, MDW, Ft. McNair, 12/4/01 CPT PMO Ft McNair. Liaison with Secret Service and the function at the Joint Operations Center. Mission for MDW before and after 9/11. Scene at the Pentagon and Navy Annex operations that day.
- NEIT 370: SFC Ops NCO, PMO, MDW, Ft. McNair, 12/4/01 SFC Ops NCO, PMO, MDW, Ft. McNair, 12/4/01 PMO schedule.
- NEIT 371: MAJ S-3, 12th Avn Bn, 12/5/01 MAJ Avn. Mission to transport personnel on 9/11. Discussion of the chain of command for aviation support request. Effects of the FAA no-fly ban.
- NEIT 372: LTC Least the Team Chief of the Personnel Contingency Cell and in the PCC at the time of the strike. He tells of the Continuity of Operations activities immediately following the attack, the accountability operations, and subsequent transition to mobilization.
- NEIT 373: LTC DAPE-MPA-CB, ODCSPER, 11/27/01



reconstitution of the ODCSPER information systems in the Hoffman Building.

NEIT – 381: LTC Morks in the ODCSPER Information Management Office as the Chief of Systems Planning and was on leave at the time of the attack. He describes his activities subsequent to the attack reestablishing the ODCSPER Local Area Network in the Hoffman Building.

NEIT – 382: COL Francisco MDW DCSOPS, Ft. McNair, 12/5/01 COL Provided valuable information on the Pentagon attack EOC operations, and provided information about Force Protection and Command and Control.

NEIT – 383: CPT provided valuable information on the Pentagon attack and victim removal operations.

NEIT – 384: SPC MDW Engineers, 10/18/01 SPC MDW Rescue Engineers, Fort Belvoir VA worked at the scene to recover remains and assist with the gathering of evidence. Personal account and feelings in response to the attack. Very good young soldier's perspective of events.

NEIT - 386: CPT and 1SG and 1SG 170th MP Co., Ft. Meade, 12/3/01

CPT Overview of an MP company sent to Ft Meade to supplement security there.

NEIT – 387: MAJ witnessed plane go down. Instituted contingency plan for TOG. Involved in operations of recovery of remains, evidence recovery, debris removal.

NEIT – 388: CPT MDW DCSOPS, 12/6/01 CPT Assigned as Battle CPT post attack. Took over TOC OPS. Assigned by MJ Jackson to lower flag off the Pentagon.

NEIT – 389: CPT. Control of MDW DCSSPT, 12/4/01 Capt Logistics for MDW. He helped manage the logistics flow for the supporting elements working at the Pentagon.

NEIT – 390: Assistant DCS for operations, plans and security. Helped write the force protection, anti-terrorist and security SOP's for the Army's "New Normal" following the attacks.

- NEIT 391: Contingency plans specialist for MDW. He was the forward observer and liaison for the MDW EOC on the day of attack and sub-sequential days following the attack.
- NEIT 393: 1SG provides an overview of the mission of the Old Guard soldiers in his organization. Wife was on the road near the Pentagon and saw the plane.
- NEIT 394: SFC As NCOIC of the Caisson PLT he explained the funeral process at Arlington National Cemetery in the aftermath of 9/11.
- NEIT 395: 1LT Company, Caisson Plt., Co. H, 3d Inf, 12/7/01 (11LT Company), Caisson Plt., Co. H, 2d Inf, 2d Inf,
- NEIT 396: SGT Caisson Plt., Co. H, 3d Inf, 12/7/01 SGT was with his Caisson platoon in Arlington Cemetery and he saw the plane circle into the Pentagon.
- NEIT 397: 1SG particles, Co. E, 3d Inf, 12/7/10 (1995) 1SG particles h's soldiers comprised part of the recovery teams. His interview provides great details of the mission for these soldiers as well as some sobering and graphic accounts of the operation.
- NEIT 398: CPT Interest of the CPT Interest of the Pentagon attack and problems encountered dealing with the media, working in teams when people were calling out for them individually, accountability, and getting "accurate" information out to the troops.
- NEIT 399: CW5 Caisson Plt., Co. H, 3d Inf, 12/7/01 CW5 provided extremely valuable information on ALL aspects of the Caisson Platoon support. Also mentions in shocking details about the victims inside the scene.
- NEIT 400: Ms (Army), 12/10/01 (Figure 1), Office of the General Counsel (Army), 12/10/01 (Figure 2), Office of the General Counsel (Army), 12/10/01 (Figure 2), Office of the General Counsel (Army), 12/10/01 (Figure 2), Inc. (Army), Inc. (

Maude's office. In addition to describing her evacuation from the PNT, focuses on the emotional impact of losing a friend.

NEIT – 401: SGM Language Market Marke

Ms. Was a victim of the attack and received injuries to her back and head from falling debris. She was at her desk in room was less than fifty feet from the impact point. She describes her escape from the building and treatment at Arlington Hospital. The interview was ended after she was unable to continue due to the emotional impact of her memories.

NEIT – 403: BG(P) Karol Kennedy, Commanding General, 99th RSC, 12/11/01 BG(P) Karol Kennedy. Commander of 99th RSC was in the building at time of impact. Spoke to escaping the building.

NEIT – 404: Mr. Director of Contracting, Ft. Myer, 12/11/01 Mr. Director of Contracting. Information on some of the support cost as a direct result of 9/11. An interesting part of this interview concerned the transporting of Medical Maggots for use with some of the severely burned victims.

NEIT – 405: Mr. Mr. Was leaving Pentagon for a meeting thru the 2nd corridor exit when he saw the plane approach and then hit the building.

NEIT – 406: Mr. Director, RS-W, 12/11/01 Mr. Mr. Library lost more people out of his office than any other manager. Featured in the press w/interviews. This one was very emotional.

NEIT – 407: Ms. Line Ms. Line Ms. Line Work for Mr. Wery emotional interview.

NEIT – 408: Mr. Plans, Operations, & Mobilization Directorate, Ft. Eustis, VA, 10/5/01

Interview at Ft. Eustis mobilization officer regarding mobilization issues to date as of 5 OCT 01.

NEIT – 409: PFC provided little substantive information.

NEIT – 410: SPC provided basic information with no real substance.

NEIT – 411: SFC (1996) NEIT – 411: SFC (1996)

NEIT – 412: PFC (Language), Co. C, 3d Inf, 12/14/01 (PFC) was on leave on the 11th. He returned on the 12th to help with the recovery effort at the Pentagon.

NEIT – 413: PFC James 1, Co. C, 3d Inf, 12/14/01 PFC explained the Old Guard's participation in the recovery effort. Explains trauma suffered by relief workers.

NEIT – 414: PFC Language Co. C, 3d Inf, 12/14/01 (PFC Language PFC Lan

NEIT – 415: SGT discusses fears for safety of squad as Old Guard squad leader doing recovery operations.

NEIT – 416: PFC (Section 1). Co. C, 3d Inf, 12/14/01 (Example 1). View of young enlisted soldier. This was a gripping account of a young soldier working in the Pentagon after the attack and the recover work that he and his fellow soldiers had to do. Very engaging and articulate.

NEIT – 417: Ms. Chief, Community Relations, DPCA, Ft. Belvoir, 12/12/01

dealt primarily with logistical matters pertaining to shipment of supplies via train from FL. Knew SGM Strickland who was KIA on 11 SEPT 01. Not on site on 11 SEPT 01.

NEIT – 418: Mr. PAO director of Public Affairs, Ft. Belvoir, 12/12/01 Mr. PAO director of Fort Belvoir. Regularly trained for incidents of this magnitude. Help regulate the influx of donations. Oversaw the Casualty assistance for victims from Fort Belvoir.

NEIT – 419: Mr. Facility Manager, Arlington National Cemetery, 12/12/01

saw the faces of the passengers of Flight 77 as it flew overhead at at 100 feet.

NEIT – 420: Mr. Mr. Saw the approach of the plane at Arlington Cemetery. He ran for cover because the plane was flying so low.

- NEIT 421: Mr. Arlington National Cemetery, 12/13/01 Mr. Arlington National Cemetery. Eyewitness to the plane hitting the Pentagon. Saw fireball. Good account.
- NEIT 422: Mr. Was exiting a maintenance building nearest the Pentagon when he saw the plane rise up over the Navy Annex and then accelerate and dive for the Pentagon. Dove for the ground. Observed another plane avoid the area and veer off.
- NEIT 423: Mr. Arlington National Cemetery, 12/12/01 Mr. Arlington employee saw a second plane after hearing the first plane hit. He saw the second plane circle away from the Pentagon. This may be the C130 sent to check out what was happening.
- NEIT 424: SFC STORM Jr., MDW Engineers SFC SFC Provides valuable insight into the response and rescue efforts of the MDW Engineer Company. He gives vivid details of searching for and identifying victims and of general recovery efforts within the Pentagon. SFC storm lost his mother-in-law, who worked as a budget analyst in the E-Ring at the time of the attack.
- NEIT 425: SPC separate Sp. Co. C, 3d Inf, 12/14/01 (SPC) SPC separate Special Specia
- NEIT 426: Mr. & Mr. & Mr. Arlington National Cemetery, 12/13/01 p and 1 I Impromptu interview with two Arlington Landscape managers who saw plane pass their office windows and crash. Also explained they believed 2nd aircraft to be a commuter that routinely passed over at that time.
- NEIT 427: Mr. Saw Flight 77 overhead from the motor pool in Arlington National Cemetery.

- NEIT 430: PFC Co. C, 3d Inf, 12/14/01
- PFC TOG soldier worked from the third day pulling security in the north parking lot of the Pentagon.
- NEIT 431: Mr. The Mr. Chief, Internal Communications, MDW, 12/17/01 (Mr. Provided basic information with no real substance.
- NEIT 432: SPC see see sees, Asst Editor, MDW PAO, 12/17/01 SPO SPO see see sees tells about published <u>Inside the Wire</u> newsletter for people at Camp Unity.
- NEIT 434: PFC Co. C, 3d Inf, 12/13/01 PFC refused to talk.
- NEIT 435: PV2) Co. C, 3d Inf, 12/13/01
 PV2 did not want to talk.
- NEIT 436: Mr. Dpty CoS, MDW Signal Agency, 12/17/01
- DCS for signal agency. Wide ranging discussion on terrorism and the distinct way communications were being revised after the phone systems were locked up the day of the attack.
- NEIT 437: Mr. Dir., US Army Community & Family Support Center, 12/20/01
- Mr. describes the operations of the Army Family Support Center in providing aid and comfort to the families of Army personnel who were killed or injured on 11 September.
- NEIT 438: Ms. worked at Ft. Belvoir managing funds and events for soldiers to raise moral after the attack on the Pentagon. Also performed crisis management duties.
- NEIT 439: 1LT told about a TOG funeral during attack and Initial response Team. Explains in-processing, briefing of rescue workers and decon process at camp unity. Tells of relations with FEMA and FBI and detail of shoring and recovery process on 2nd floor of Pentagon.
- NEIT 440: 1SG (1997), Co. D., 3d Inf, 12/19/01 (1997), SFC (1997

with FBI; Caisson platoon in Arlington during attack and of company's night shift recovery work of plane and body parts.

NEIT – 441: CSM 3d Inf, 12/19/01

CSM Excellent account of 9/11. Wife works at the Pentagon and was there that day. Good detail on the soldiers and their duties at the site. Very good senior leadership perspective.

NEIT – 442: SSG 1466-1467, Co. D., 3d Inf, 12/19/01

SSG believes he saw plane just before attack. Discusses the joint operation with FEMA, Arlington Fire Department and the Ft Belvoir Rescue Engineers. Good information on the mission stress on the soldiers and on community support.

NEIT – 443: Mr. 2008 Public Affairs Specialist, MDW-PAO, 12/19/01

Mr. PAO MDW. 1st day of work was 9/11. Ended up on phone watch for a month.

NEIT – 444: CPL

CPL Supply SGT for C Co 3rd Infantry. He wanted to talk but was not directly involved with the reactionary support that was sent to the Pentagon. Little pertinent information was provided.

NEIT – 445: 1LT (Co. D., 3d Inf, 12/19/01)

1LT gives gives insightful account of his platoon during the supportive role they played in attacks, but mainly continued with the ceremonial duties direct for them. Doesn't want to miss the war sitting in a ceremonial unit.

NEIT – 446: SSG Co. D., 3d Inf, 12/19/01

SSG part of Delta Company, the Old Guard, explains how emotionally draining the Pentagon recovery effort was for himself and his soldiers.

NEIT – 447: CPT. Co. D., 3d Inf, 12/19/01

CPT describes the recovery effort of the Old Guard at the Pentagon. Explains soldier's duress at finding remains.

NEIT – 448: SSG Co. D., 3d Inf, 12/19/01

SSG saw the explosion at the Pentagon and helped with the recovery effort.

NEIT – 449: CSM AMERICAN, Office of the Chief of Army Reserve, 12/18/01

CSM Amobilization issues. Tells how he didn't want to discuss 9/11. Decided to talk about USAR mobilization issues.

NEIT – 450:CSM declined to have the interview recorded.

NEIT – 451 — Team Chief, Spirit of America Show, 12/19/01 — MS Team Chief for Spirit of America and how it was canceled due to 9/11.

NEIT – 452: MA

MAJ

provided basic information with no real substance.

NEIT – 453: Mr. Dir, Personnel & Community Activities, Ft. Belvoir, 12/17/01

NEIT – 454: SSG provided basic information on the search and rescue at the scene at the Pentagon upon their arrival, and noted "too much security" was being placed on those military service members in uniform.

NEIT – 455: SFQ witnessed plane (Flight 77) go over Ft. Myer.

NEIT – 456: SSG provided basic information with no real substance.

NEIT – 458: 1SG Jr – D Co 1SG who took over 9/20.

NEIT – 459: SFC was doing a full honor funeral during attack and ordered his soldiers into action. Said FBI tracked all personnel entering and exiting damaged area of Pentagon.

NEIT – 460: LTC OASA-M&RA, 12/27/01 LTC describes helping injured personnel from the Pentagon and his attempts to search the smoke filled rooms.

NEIT – 461: SGT was the first official military photographer on the scene after the Pentagon attack. Most of her photographs are sensitive and are being controlled. Her primary mission was to document the 3rd Inf in action at the attack site.

- NEIT 462: DCSSPT MDW, 01/03/02
- Mr. was DCSSPT's only man on ground at Camp Unity. Explains hand receipting of supplies to TOG.
- NEIT 463: MG Lanes Jackson, Commander MDW, 01/07/02 (Lanes Lanes Lanes
- NEIT 464: PAO MDW, 01/08/02
- NEIT 465: Annual PAO MDW, 01/08/02 (MINE) MS (MINE) Solves overview of PAO efforts of 9/11 including the JOC, JIB and EOC PAO teams.
- NEIT 466: LTC provided basic information about D-Ring corridor.
- NEIT 467: Was in charge of procurement of emergency barriers and supplies.
- NEIT 468: System administrator HQDA, 01/09/02 Mr. Systems administrator/ HQDA IMCEN. 12+ hours a day getting people back on line. Quiet spoken.
- NEIT 469: SPC was at ground zero and survived the attack. He had a harrowing tale of escape and suffered burns and smoke inhalation among other injuries. He received medals for trying to help other people trapped in the burning building.
- NEIT 470: Resource Management HQDA, 01/10/02.

 Ms. Resource Management MDW. Limited support to Pentagon, however she was at Ft Hamilton NY on 9/11. She and co-workers helped to provide meals and accommodations to World Trade Center recovery personnel and stayed several days in the NYC area.
- NEIT 472: Ms IMCEN, 01/11/02

NEIT – 473: Mr. DAPE-ZXI, 12/04/01 (T

Mr. works in the ODCSPER Information Management Office. He tells of leaving his desk in the ODCSPER main bay area to attend a meeting away from the Pentagon and watching from South Parking as the plane struck the building. Many people in the immediate vicinity of his cubicle were killed. He also tells of the reconstitution of the ODCSPER Local Area Network in the Hoffman Building.

NEIT – 474: Ms. DAPE-PR, 12/18/01

Ms. Was in the Wedge One, B-ring area when the plane struck the building. She tells of her escape from the building and subsequent return to work in the Hoffman Building.

NEIT – 475: Ms. Manager of the BTG, Inc., systems support team contracted to the ODCSPER. She was at her cubicle in the middle of the ODCSPER office bay when the aircraft struck. She describes her escape from the building and subsequent role in the reconstitution of the ODCSPER Local Area Network in the Hoffman Building.

NEIT – 476: MAJ was the Mobilization Operations Officer in the Personnel Contingency Center Cell. She was on duty in the PCC when the plane struck but was unaware of the fact until people started to filter in to man crisis stations. She tells of the Continuity of Operations activities, accountability operations and the subsequent transition to mobilization.

NEIT – 477: LTC DAPE-ZXI, 12/10/01 LTC DAPE-ZXI, 12/10/01 LTC belongs to ODCSPER but is located at the Hoffman Building at PERSCOM. He was at PERSCOM when the plane struck the Pentagon and tells of Continuity of Operations there, then helping pave the way for ODCSPER's move to the Hoffman Building to reconstitute following the destruction of their offices in the Pentagon.

NEIT – 478: COL DAPE-MP, 12/12/01 (

COLLEGE was in his office in the ODCSPER Directorate of Military Personnel Management front office area to the rear of the main office bay area along the C-ring when the plant struck the building. He describes helping people evacuate the area, searching for survivors in the impact along with other officers, then of the reconstitution of ODCSPER at the Hoffman Building.

NEIT – 479: Ms. DAPE-MP, 12/13/01

Management's Suspense Action Control Officer, was in the ODCSPER Conference Room attending the weekly

XOs meeting when the plane struck. She describes his escape from the area and subsequent return to duty down in the Hoffman building.

NEIT – 480: COL The DAPE-PR, 12/12/01 (COL The Director of ODCSPER Plans, Resources, and Operations Directorate, was in his office in the Wedge One, B-ring Area when the plane struck. He tells of helping evacuees from the ODCSPER bay escape through his area due to fire doors blocking their route of advance, accountability operations immediately after the attack, and subsequent reconstitution of ODCSPER in the Hoffman Building.

NEIT – 481: Mr. — & Mr. — & Mr. — DAPE-Contractor, 12/06/01

Mr. and Mr. work for BTG, Inc., which has an IT support contract with ODCSPER. Mr. was on leave; Mr. at his desk in the impact area when the plane struck. Mr. tells of his escape, then both describe rescuing the ODCSPER servers and routers from the impact area, their transfer to the Hoffman Building, and the subsequent reconstitution of the ODCSPER local area network.

NEIT – 482: MAJ Market DACS-ZAA, 12/18/01 T MAJ Market San Personal Assistant to the Chief of Staff of the Army. She tells of evacuating the building from her third floor office, then helping with the care and treatment of people injured in the attack.

NEIT – 483: LTC and IMA in the Operations Division of the DCSPER. She was at home in Colorado Springs at the time of the attack. She tells of contacting the Personnel Contingency Cell after the attack, recall to active duty, drive from Colorado to Washington, and subsequent duties in the PCC during the mobilization.

NEIT – 484: Ms. Web developer for BTG, Inc., the IT support firm for ODCSPER. She was at her desk in an office within the ODCSPER when the plane struck. She tells of her escape from the impact area, then return to work down in the Hoffman Building.

NEIT – 485: Ms. DAPE-PRR, 12/07/01 (The Ms. Was at her cubicle in the middle of the main bay area of the ODCSPER office area in Wedge One when the plane struck the building. She tells of her escape from the area and subsequent return to work in the Hoffman Building.

NEIT – 486: Ms. IMCEN, 01/18/02

NEIT – 487: LTC OACSIM, 01/15/02 LTC — AcofS Installations. Wedge away from the impact area, however heard blast and gives a fair account of the evacuation procedures. Changes in installation priorities since 9/11 in the area of AT/FP.

NEIT – 488: LTC DAPE-PRR-C, 01/11/02

LTC Compensation and Entitlement office. He rescued 1 victim, rallied people out of Pentagon, formed rescue team and assisted triage team.

NEIT – 489: LTC Congressional Fellow, OCLL, 01/16/02

LTC provides a vivid description of scene in alleyway BC. Describes how all the plane's contents were dumped there. Re-entered into C ring thru hole in wall in BC alley. Joined a forensic team. Describes final resting place of plane and rescue effort there.

NEIT – 490: Mr. MDW DCSPER, 01/16/02 (1997)

Mr. Director of business operations "MWR." He was at Fort Hamilton, NY the day of the attack and since he couldn't make it back he stayed there and handled all of the lodging for incoming support of WTC. The normal manager was grounded at an airport out west.

NEIT – 492: SFG MDW Provost Sgt, 01/15/02 SFC Provost Sgt FMC. Oversaw the MP day to day operations. Discusses contraband and K-9 units. Does not go into any detail that may be security sensitive.

NEIT – 493: LTC Asst XO, M&RA, 01/16/02 (LTC Asst XO, M&RA, 01/16/02 (LTC

NEIT – 494: COL SJA, JCS, 01/17/02

COL ***revided basic information about the Staff Judge Advocate Office of the Joint Chiefs and the alternate "Site" to which DoD would continue.

NEIT – 495: SFC Company of DPTMS, FTMMC, 01/02/02 Company told Ms. (NEIT – 496) after the second attack that this was not an accident and recomended standing up EOC at that time.

NEIT – 496: Ms. DPTMS, FTMMC, 01/03/02 (The Director of Plans, Training and Security for Fort Myer, Ms discusses the general response to the attack.

NEIT – 497: Mr. Deputy DPTMS, FTMMC, 01/04/02 (

Mr. emphasizes that past drills and standardization of procedures enabled a quick response. He details how the EOC works extensively with other GO/NGO's.

NEIT – 498: Mr. MDW EOC, 01/04/02 (1996)

Mr. was briefing COL when Flight 77 hit the Pentagon. He provides general information about EOC operations.

NEIT – 499: LTC , Dir. DPWL, FTMCC, 01/17/02 (1994)

LTC reard explosion and "rode to the sounds of the guns". One of the first "outsiders" on the scene. Made himself available to leaders on the scene. Logistics side of the house was big business.

NEIT - 500: SMA Jack L. Tilley, 01/22/02 (1997)

SMA Jack Tilley. Out of the Pentagon when Flight 77 hits the building. Rushed back to site, served as inspiration by being seen on site. Saw remains pouches.

NEIT – 501: CPT , OSD Cables, 01/23/02 (1994)

Having just parked in Lane 1 of South Parking, CPT saw the plane hit. He estimates that he was 100 yards from the point of impact. He describes his rescue efforts and subsequent actions that day, including providing an eye-witness briefing to the Secretary of Defense.

NEIT – 502: Ms. Sandra R. Riley, Dpty Admin Asst to Sec Army, 01/24/02 (Ms. Riley was in her office when the plane hit the Pentagon and she evacuated the building without a problem. She spent the remainder of the day accounting for directorate personnel.

NEIT – 503: COL & LTC Land Market, Mortuary Affairs, PERSCOM, 01/24/02 (Colored Toldand Toldan

COLLAND and LTC describe the operations of the Mortuary Affairs Division, US Army Personnel Command, to provide assistance to the families of Army personnel killed in the attack on the Pentagon. They provide a detailed description of working with the FBI in identifying the remains and accounting for personnel affects.

NEIT – 504: Mr. Joel B. Hudson, Administrative Assistant to the Secretary of the Army, 01/25/02

On vacation in Florida on 11 September, Mr. Hudson covers the issues and challenges that he and his people faced in providing general services and support to the Army and the PNT after the attack. He recounts a number of stories about individuals.

NEIT – 505: MAJ — 3, Jr., DAPR-ZXR, 01/22/02

MAJ Jr. was wounded by flames and transported to Washington Hospital Burn Center. He also provided a detailed map of the devastation he recalled.

NEIT – 506: Mr. MCEN Technology Specialist, 01/23/02

Mr. Was 150-200 yards from impact area. He received 2nd/3rd degree burns and spent 3 weeks in the hospital. Describes how they escaped and some of the VIPs who visited him in the hospital.

NEIT - 507: CPT (was knocked out of his chair as plane went beneath him on the floor below (Pentagon Room).

NEIT – 508: Mr saw smoke and falling debris including airplane parts as he exited Pentagon Building. He noted there were not enough alarms to notify Pentagon workers of the danger. He also added that he spoke with a DPS Guard who saw the plane hit.

NEIT – 509: COL passed by Sec. Rumsfeld while exiting the building from his office COL passed by Sec. Rumsfeld while exiting the building from his office (and b). He also provided an evacuation plan layout.

NEIT – 510: LTC — DAMO-ZT, 01/25/02 — LTC — Army G3. Had just moved back into recently renovated part of Pentagon. Saw orange fireball and debris flying. Detailed account of sights and sounds that day.

NEIT – 511: COL gives detailed description of security at Meade including Marine support.

NEIT – 512: Mr. Left his office to deliver his resume to the front of the Pentagon just before the plane destroyed his office and killed several of his co-workers and friends. Excellent account of the moment of impact and the escape out of the building. He is still suffering from the trauma of the attack.

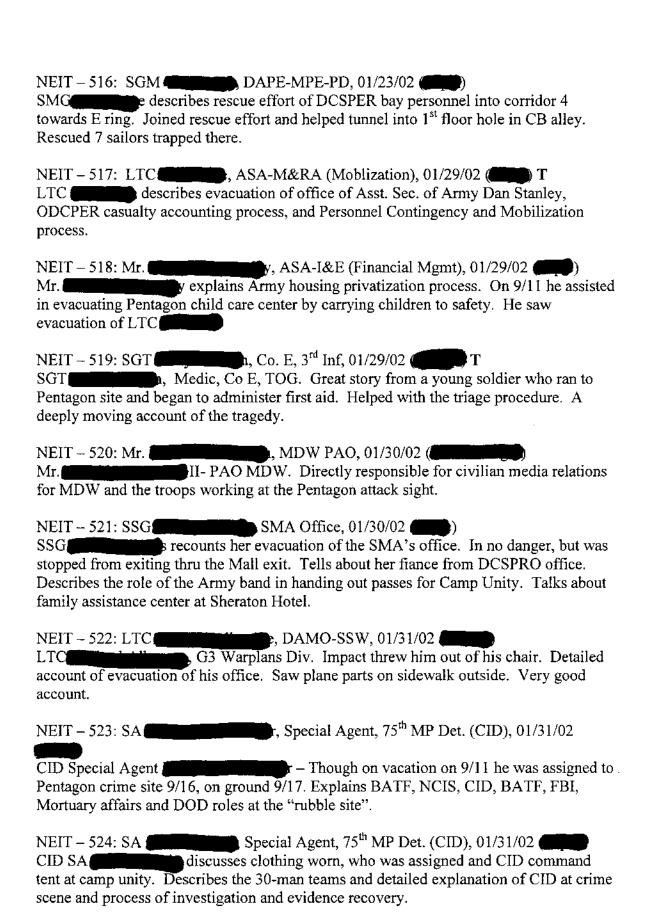
NEIT – 513: LTC MDW Provost Marshal Office, Ft. Myer, 01/25/02

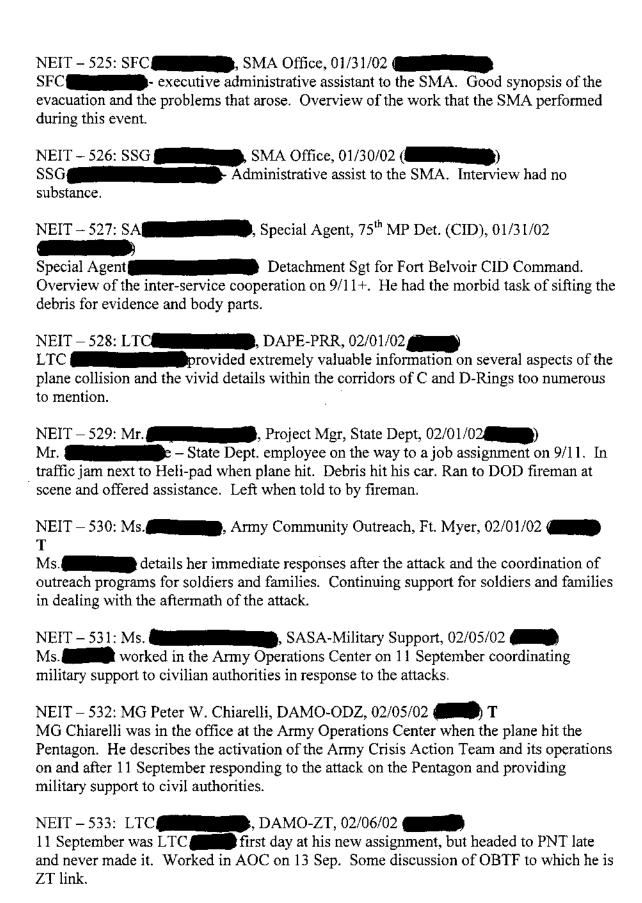
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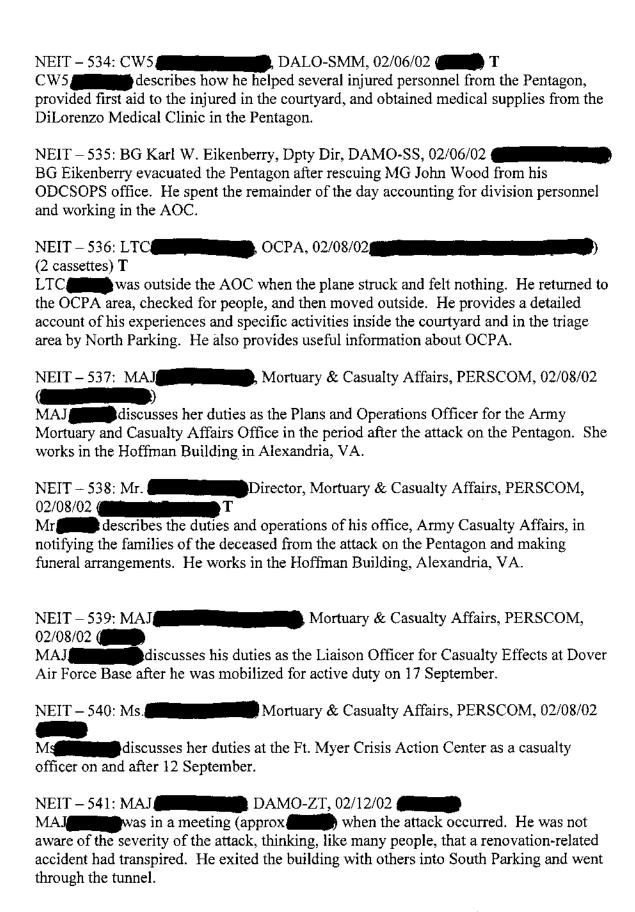
LTC Director Public Safety/PMO, Mission tasking information. Force

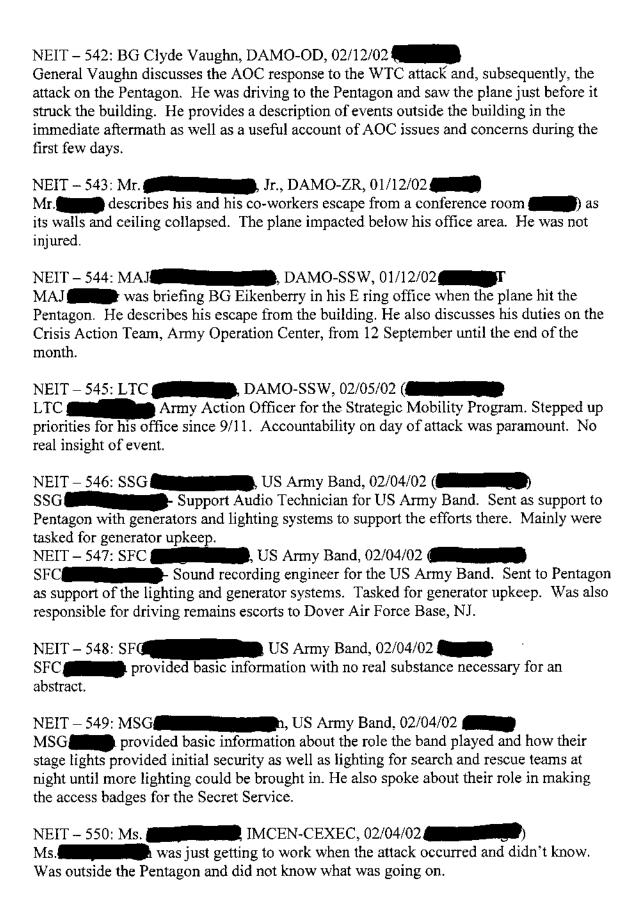
protection levels and procedures at the gates. Specific instructions given concerning people entering Ft Myer from the Pentagon. Discussed a shift in training focus as well as response plans.

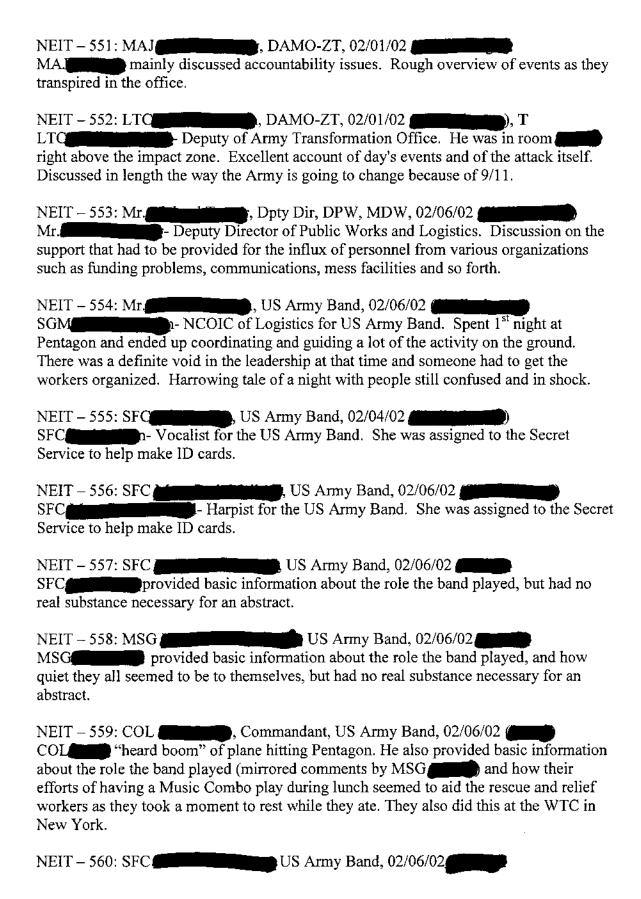
NEIT – 515: Ms. DCSINT Personnel Chief, 01/28/02 (DSINT), #1 Ms. DCSINT. Saw the plane from her Crystal City office and then the explosion at the Pentagon. Window faces the flight path. Very articulate account.

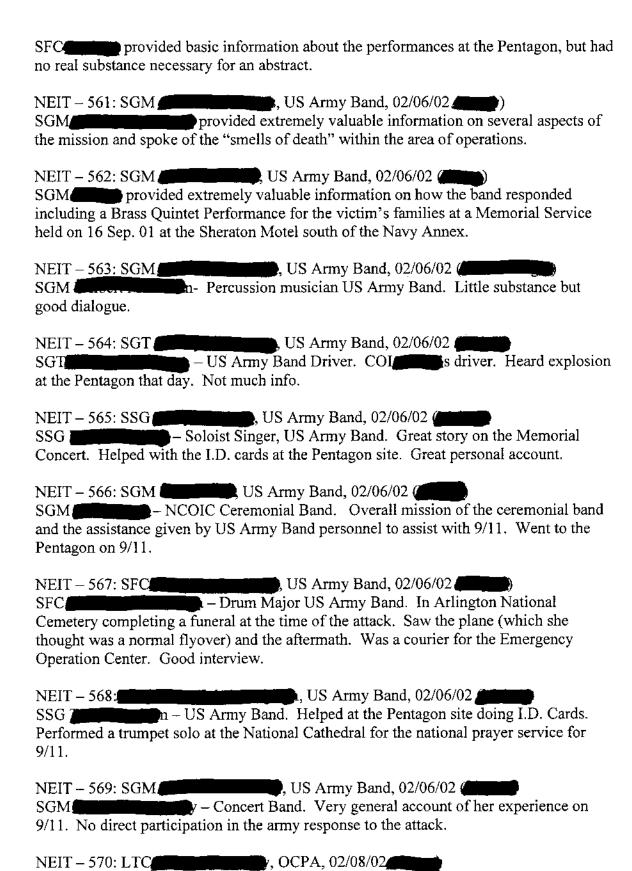


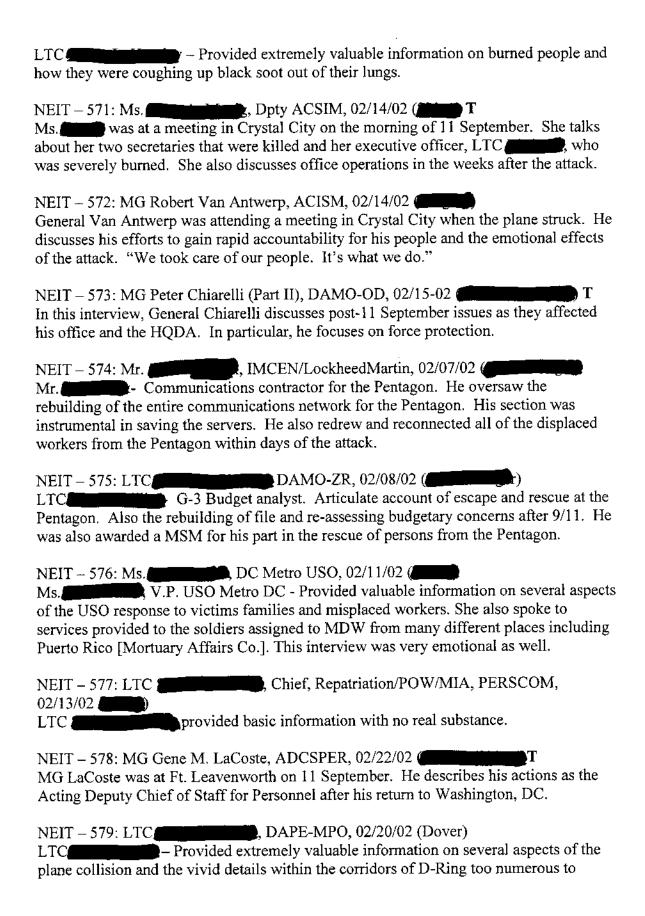












mention including the loss of four (4) co-workers. He was in at time of attack and was on fire and later MEDEVACed to Arlington Hospital.

Ms. President, Washington, DC USO, 02/19/02 Ms. President, USO Metro DC - Provided extremely valuable information on all aspects of the USO response to victims families and misplaced workers. She also spoke about services provided to the soldiers assigned to MDW from many different places including Puerto Rico [Mortuary Affairs Co.]. This interview was very emotional as her staff wasn't prepared to deal with the grieving victim's families as some came to DC with no place to stay or no one to turn to. There is an information sheet and timeline available from the USO.

NEIT – 581: MAJ had an account of a parent trying to remove his child from the Pentagon day care and reaching the rest of his family afterwards. The main part of his interview focused on how the Army is now forcasting the forces in light of the attacks. Both close and far reaching.

NEIT – 582: SGT Wall collasped on her. Helped find young child. Led others out of the Pentagon.

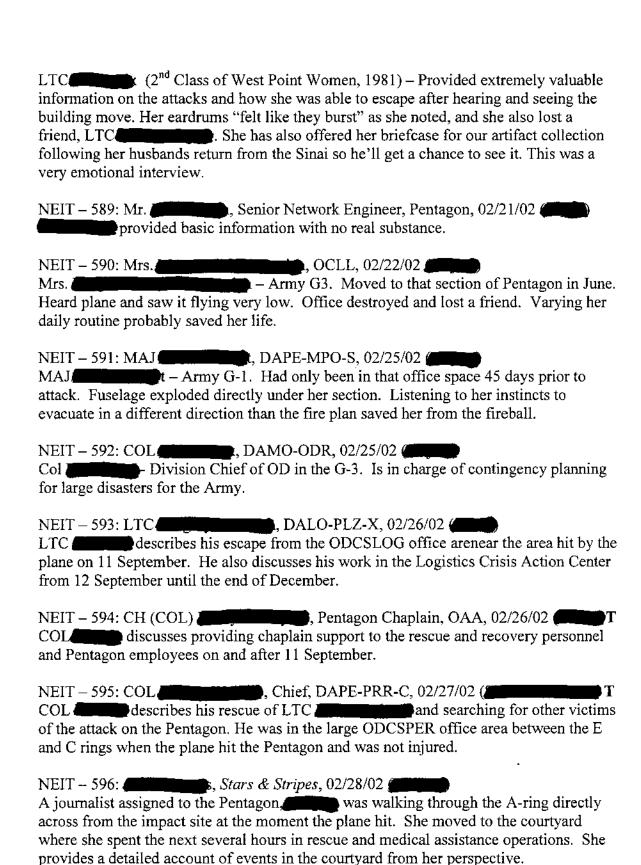
NEIT – 583: LTC Lessons learned from a logistical stand- point.

NEIT – 584: LTC DAPE-ZXI, 02/21/02 LTC Information Management Director. Vivid and articulate account of the attack on the Pentagon and the sub sequential reaction of the people around him. Also, he gave a detailed account of rebuilding his office and the control and flow of information after 9/11.

Mr. Damos provided valuable information about escape routes being blocked which could have cause more injuries or even casualties. He was in Pentagon Room

NEIT – 587: Mr. DACS-ZAA, 02/22/02 MAJ provided basic information about the impact since he felt it hit, and made a recommendation that more people need to be Combat Lifesaver Qualified in case the need arises again.

NEIT – 588: LTC , DAPE-MPE, 02/21/02



NEIT - 597: MG John Wood, DAMO-SS, 03/01/02

General Wood was in his office at the time of attack. He provides an account of his morning before the attack, then describes the explosion, raging fire and smoke combined with his inability to escape his office, and rescue by BG Eikenberry. He describes the general evacuation of the PNT, movement to Pentagon City, and trip home.

NEIT – 598: Mr. DALO-SMP, 03/01/02 recently had relocated to make and after the pane struck he could see the fire on the roof of the second floor. He moved expeditiously to the Concourse (where his wife had a dental appointment), and then searched for his wife outside about an hour after the attack.

NEIT – 599: Mr. Worked at Pentagon in one of the offices that had a fairly non-eventful evacuation from the building.

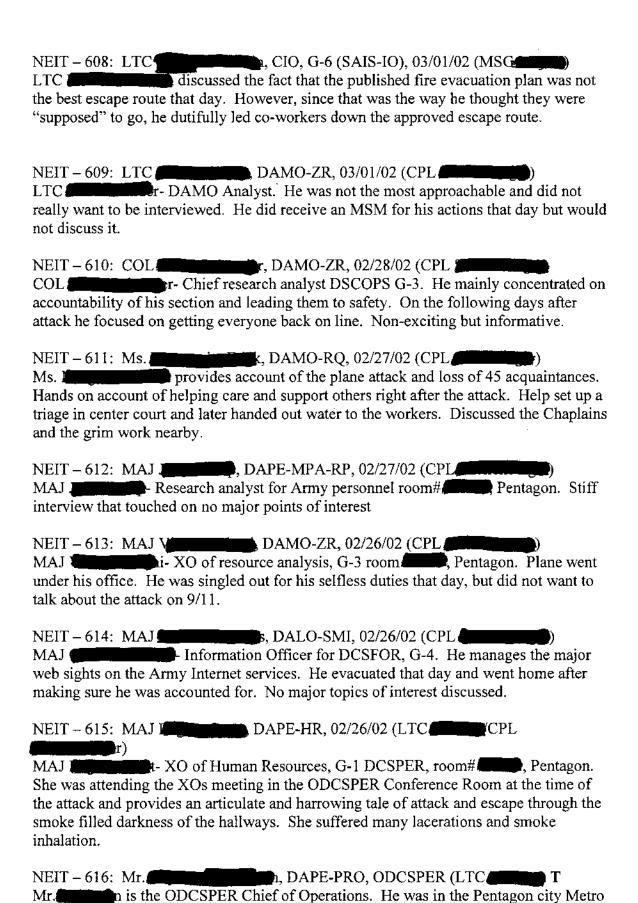
NEIT – 601: Mr. QDR/SAIC, 02/27/02 (SFC And December 1). Commentary on 11 SEPT 01, standard fare.

NEIT – 603: Mr. DAPR-FDQ/SY Tech, Inc., 02/27/02 (SFC Mr. Mr. Senior program analyst. He had nothing pertinent to this situation. He felt uncomfortable about being interviewed.

NEIT – 605: CPT Inches, DAPE-MPA-LO, 02/28/02 (SFC Inches), CPT Inches – Helped carry victims out. Interacted with SGM

NEIT – 606: Mr. DALO-SMI/LESCO, 26 Feb 02 (SFC.)

NEIT – 607: COL September, DAIM-ED, 03/01/02 (MSG).
COL September in – Army Environmental Office. Office evacuated on 9/11. Tried to provide whatever assistance he could. Came back in building to search for fire extinguishers.



Station when the plane struck. He tells of getting back into the building to the Personnel Contingency Cell and the Continuity of Operations activities, accountability operations, and subsequent transfer to mobilization mode.

NEIT – 617: Mr. John C. Metzler, Super, Arlington National Ceremony, 03/04/02 (MSG Mr. John C. Metzler – Arlington National Cemetery. Operation of ANC and conducting

NEIT – 618: LTC Stoppel provided valuable information about escape routes being blocked which could have cause more injuries or even casualties. He also spoke about children being taken from the daycare center to safety.

memorial/funeral services.

NEIT – 619: BG James A. Coggin, DAPE-HR-L, 03/01/02 (BBG Coggin was at Ft. Leavenworth, KS on 11 September. He describes his actions in the reconstitution of the Office of the Deputy Chief of Staff for Personnel after 12 September.

NEIT – 620: Arthur Santana, *The Washington Post*, 03/06/02 (Marthur Santana was driving into DC from Alexandria when he saw the smoke from the Pentagon. He went there and remained for the next thirty hours. He provides a detailed account of the atmosphere and activity outside the crash site, around the North Parking triage area, inside the courtyard, and outside the crash area during the night.

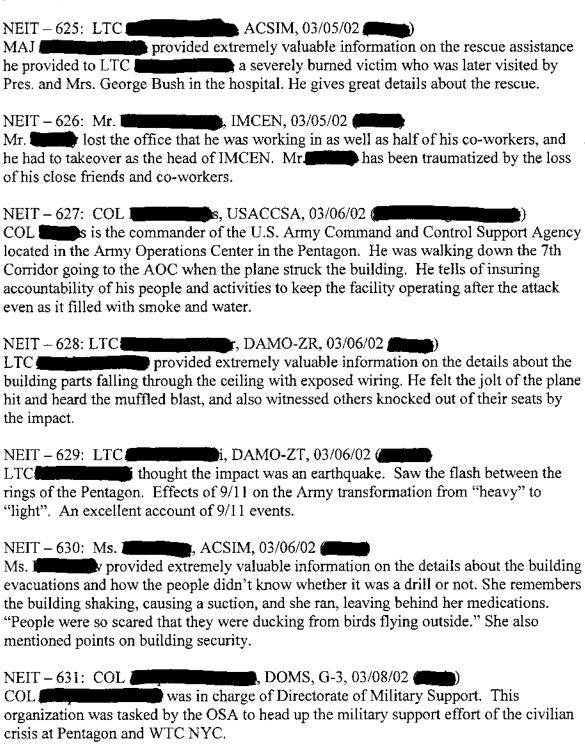
NEIT – 621: was in was in watching television reporting on the WTC when she felt a change in air pressure. Office doors flew open and then shut again. She evacuated through the River entrance and into North Parking, where she used her cell phone to pass phone numbers for her husband to call families of other PNT personnel.

NEIT – 622: MAJ — DAMO-SSF (G3), 03/07/02 (Table 1) MAJ — was in a training course (around — when he heard "rolling thunder." He evacuated through the Concourse and became part of the crowd doing miscellaneous tasks and waiting to undertake rescue efforts. He spent the next 73 days working in the CAT.

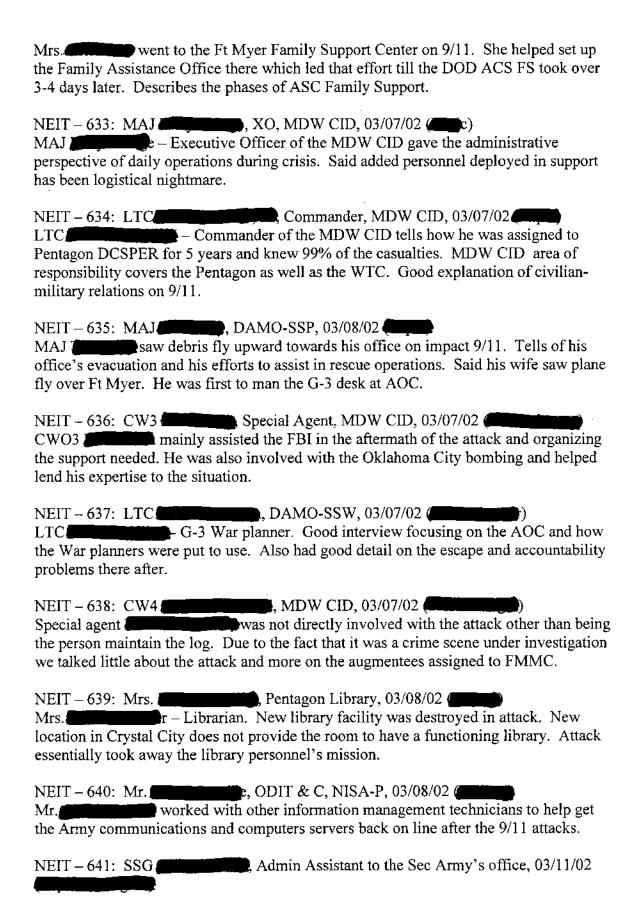
NEIT – 623: LTC was a victim of the attack on the Pentagon, receiving second and third degree burns over sixty percent of his body. He describes how he was burned, his rescue, and his hospitalization.

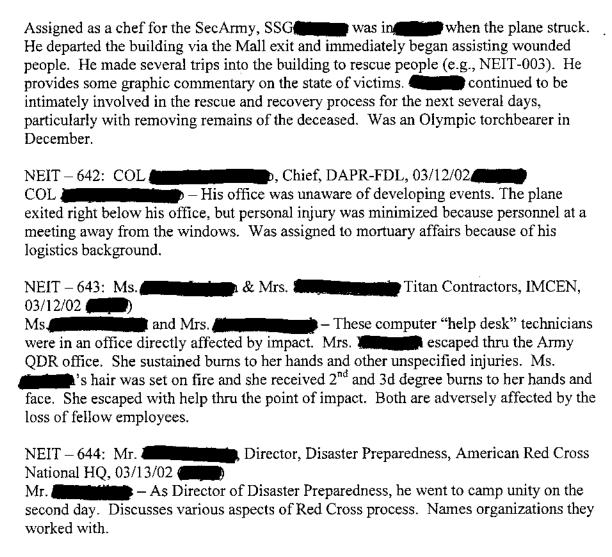
NEIT – 624: Mrs. (wife of LTC) 03/07/02 (Mrs. Wife of Pentagon victim. Very moving account of her experience with her gravely injured spouse. A very long hospital stay and separation

from their son. Cooperation and support from the Army during this time. Subsequent post-hospitalization recovery and rehabilitation.



NEIT – 632: Ms. MDW Family Support Program. Manager, 03/07/02





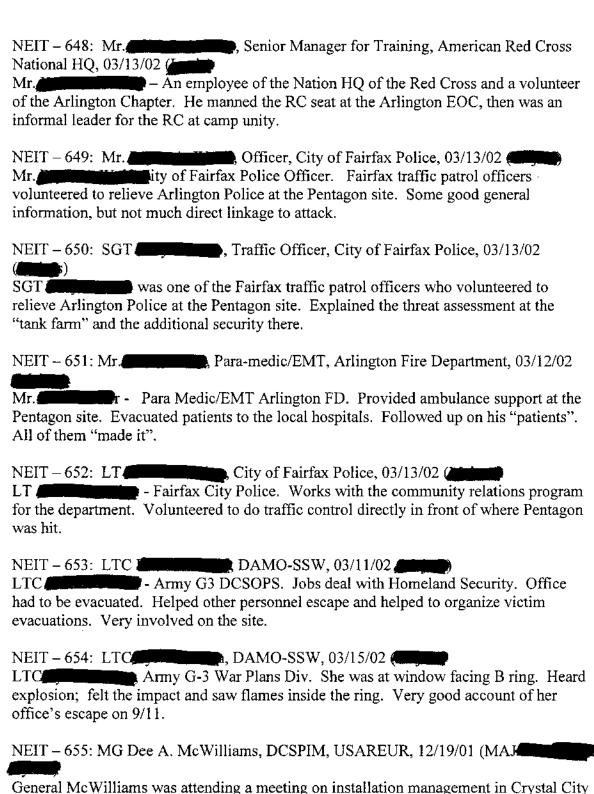
NEIT – 645: Mr. Disaster Operations, American Red Cross National HQ, 03/13/02

Mr. was responsible for orienting and training spontaneous volunteers – people who wanted to help – at Camp Unity

NEIT – 646: Mr. Emergency Disaster Operations Center, American Red Cross National HQ, 03/13/02

Mr. explains staffing of volunteers at the Emergency Disaster Center at the national HQ at the Red Cross.

NEIT – 647: Mrs. Chief Operations Officer, Arlington, VA Chapter, American Red Cross, 03/13/02



when the plane hit the Pentagon. She describes in details the responses of the attendees and herself to the attack that day and her discussions with ODCSPER personnel over the following days. Very strong on the emotional responses of individuals in the first few days after the attack.

Mr. Preceived 2d and 3d degree burns over thirty-five percent of his body describes being engulfed by a fireball and being blown to the floor several feet from where he had been standing. He recounts his escape from the dark, smoke-filled main ODCSPER office (approx. Shouting for people to follow him, and then collapsing in the 4th Corridor. He also discusses his medical evacuation to Arlington Hospital.

NEIT – 657: SGM Manufacture, US Army Band, 03/18/02 (SFC SGM and discusses making badges for personnel at Camp Unity and the moratorium on concerts and funeral processions for the Army Band.

NEIT – 658: SFC discusses the performances by the Army Band at Camp Unity and several prayer services. He also describes the band's involvement with searching for fragments of the aircraft that hit the Pentagon.

NEIT – 660: COL Armed Forces Chaplain Board, 03/12/02, PTARRED #1 Trans Edited

Provided valuable information on the attack and the response of those nearby, especially her work as a Chaplain giving aid to those suffering from injuries sustained from the attack.

NEIT – 661: Ms. Fairfax City Police, 03/13/02 (CPT #1 Trans Edited

Provided valuable information on the rescue efforts and her volunteer search team animal used at the attack scene.

NEIT – 662: CPT Fairfax City Police, 03/13/02 (CPT #2 Provided valuable information on the rescue efforts and response of the Fairfax Police Department.

NEIT – 663: Officer Application, Fairfax City Police, 03/13/02 (CPL

Officer The is the Technical Service Officer with the Fairfax City Police Department. He is responsible for maintaining the computers, radios and such electronic devices as well as making sure the department is up to speed with the latest technology.

NEIT – 665: Det. Pelice, 03/13/02 (CPL)

Investigator **The Company of the Pairfax** City Police. He was not involved with the events of 9/11 but did relieve some of the police officers that had been working at the Pentagon for several weeks on gate guard.

for Mobilized Reservist and there active duty counterparts. They set the policy for Army wide Community Support and Family Support Programs. On 9/11 they were tasked by GEN Shinseki to set up a Family Victim Support Center. It was later enveloped by the DOD PFAC (Pentagon Family Assistance Center).

NEIT – 667: Ms. US Army Community Center, 03/14/02 (CPL) #1

for Mobilized Reservist and there active duty counterparts. They set the policy for Army wide Community Support and Family Support Programs. On 9/11 they were tasked by GEN Shinseki to set up a Family Victim Support Center. It was later enveloped by the DOD PFAC (Pentagon Family Assistance Center).

NEIT – 668: MAJ — DAMO-SSW, 03/15/02 (CPI — MAJ — is the DSCOPS (Deputy Chief of Staff for Operations) Warplanner DA G-3. He is the LNO between the Army and the Unified Command in Europe. He was in the Pentagon the day of the attack and escaped without injury. Due to the sensitive nature of his work, details were not elaborated upon.

NEIT – 669: SFC — 3d Military Police Group, 03/15/02 (CPL

NEIT – 670: SFC US Army Band, 03/18/02 (CPL SFC Is is the Chief musical arranger for the US Army Band, Pershings Own. He monitored the events on 9/11 with everyone else but was not directly involved with the recovery efforts. He did write the Music for the Heraldic Horn section of the band for the 9/11 tribute that is being adopted widely as the 9/11 Heraldic Tribute.

NEIT – 672: SGM. Leader for the Army Band, 03/18/02 (CPL SGM. Band, Pershing's Own. He was not directly effected by the attacks that day but did volunteer for the Secret Services ID card section at the Pentagon.

NEIT – 673: SGT is the supply sergeant for the US Army Band, Pershing's Own. He was caught in traffic the day of the attack and could not get on base due to implemented Force Protection issues. When he found out what was going on and he went home.

NEIT – 674: Ms. OSD, P&R, 03/18/02 (CPT Trans Edited

Provided information on the efforts of the family assistance and support to victims families following the attack on the Pentagon.

NEIT – 675: Mr. Grounds Maintenance, Ft. Myer. 03/21/02 (SPC

NEIT - 676: Chief Fairfax City Fire Department, 03/21/02 (CPT

NEIT – 677: LTC I and the provided valuable information on the attack on the Pentagon with vivid details.

NEIT – 678: LTC DACS-ZAA, 03/21/02 (CPT HILL) #1 Trans Edited

Provided valuable information on the attack on the Pentagon with vivid details.

NEIT – 679: Mr. Trans Edited Fairfax City Fire Department, 03/21/02 (CPT) #1 Trans Edited

Provided valuable information on the Fairfax Fire Department response to the attack on the Pentagon.

NEIT - 680: Deputy R. Neither Falls Church Sheriff's Office, 03/21/02 (SFC

Deputy discusses his duties and experiences on the morning of 11 September. Joint interview with \$4.681 and \$4.682

NEIT – 681: SGT (SFC), Falls Church Sheriff's Office, 03/21/02 (SFC) SGT (SGC), describes working in the Arlington County Command Center on 11 September and providing security around the Pentagon. Joint interview with 1 # 680 and 1 # 682

NEIT – 682: Deputy Falls Church Sheriff's Office, 03/21/02 (SFC Deputy describes working in the Arlington County Command Center on 11 September. Joint interview with # 680 and # 682

NEIT - 683: Sheriff Falls Church Sheriff's Office, 03/21/02 (SFC)

Sheriff describes how he kept pressure off his force so they could do their jobs. He also tells about the terrorist who was a cab driver in Falls Church and another who rented a truck in Fall Church.

NEIT – 684: 1SG Falls Church Sheriff's Office, 03/21/02 (SFC

1SG describes the administrative problems the department encountered such as budgets, lost equipment, and personnel assignments.

NEIT – 685: Deputy Falls Church Sheriff's Office, 03/21/02 (SFC Deputy describes his duties as a motorcycle officer on 11 September and escorting the President.

NEIT - 686: Mrs. OSD Education Opportunity Dir., 03/22/02 (SFC

Mrs. Leading describes the confusion in evacuating the Pentagon and working at the Pentagon Family Assistance Center at the Crystal City Sheraton Hotel.

NEIT – 687: Ms. OSD Quality of Life, 03/25/02 (SFC Ms. Ms. discusses the setting up of the Pentagon Family Assistance Center (PFAC) at the Crystal City Sheraton Hotel. She explains the process of greeting and escorting the victim's families and provides stories of the volunteers who helped man the PFAC.

NEIT – 688: Ms. Director Family Support Team, National Air Alliance, 03/26/02 (MSG)

Mrs. I Director of the Family Support Team, National Air Disaster Alliance (NADA), discusses this private agencies role at the Pentagon Family Assistance Center.

NEIT – 689: Mrs. OSD P&R, 04/05/02 (MSG #2 #2 Senior Policy Analysis for Spouse Employment with the Office of the Secretary of Defense, Personnel and Readiness, Mrs. Pentagon Family Assistance Center.

NEIT – 690: CAPT Least USN, Dir. of Protocol, DoD, 04/05/02 (SFC CAPT Least describes the breakfast for several congressmen that had been scheduled by Secretary of Defense Rumsfeld on 11 September. He also discusses the visit of the President to the Pentagon and the 11 October memorial service.

NEIT – 691: CPT Dpty Dir of Protocol, DoD, 04/05/02 (SFC CPT describes her role in preparing the 11 October memorial service at the Pentagon.

NEIT - 692: MSG PERSCOM Operations, 4/10/02 (MSG) Was at Site R at the time of the attack on the Pentagon attending communications training. He describes the activation of Site R and arrival of senior

Defense officials. He goes on to tell of his subsequent activities in the Personnel Contingency Cell in the Army Operations Center during the accountability of troops phase.

NEIT – 693: Mr. Division Chief, Arlington Parks, 04/08/02 (SPC #2

Mr. Sold of the Division Chief for Arlington Parks and Natural Resource Division. His job is to oversee the Park landscapers, Park Rangers, and the Nature Centers. Mr. Calculation of the Control of the

NEIT – 694: Mr. Supervisor, Arlington Parks, 04/08/02 (SPC Mr. Mr. Supervisor) Supervisor of the Refuse Department at Arlington County Parks Division. He helped arrange for county busses to pick up Arlington County Fire Department firemen and equipment.

NEIT – 695: Mr. Team Leader, Arlington Parks, 04/08/02 (MSG)

Arlington County Parks and Recreation Team Leader provided information on his response after 9/11.

NEIT – 696: Mr. Supervisor, Arlington Parks, 04/08/02 (MSG The supervisor for the Arlington Parks Department describes the response of his department to the 11 September attack on the Pentagon.

NEIT – 697: 1SG 767th EOD Company, Ft. McNair, 04/09/02 (MSG)

First Sergeant of the 767th EOD Ft McNair, DC, 1SG discusses his organization and their mission after 11 September. Good overview of what an EOD unit does and their mission for MDW.

NEIT – 698: COL Dpty Dir, DALMO-PLZ-B, 04/09/02 (SFC

COL describes the evacuation of his office staff from the corridor area.

NEIT – 699: Ms. OSD, P&R, 03/22/03, (CPL Ms. Ms. State of the Deputy Director of Resale Activities and Non-appropriated Funds Policy Office. She worked as a receptionist and escort at the Pentagon Family Assistance Center helping victim survivors after the 9/11 attacks.

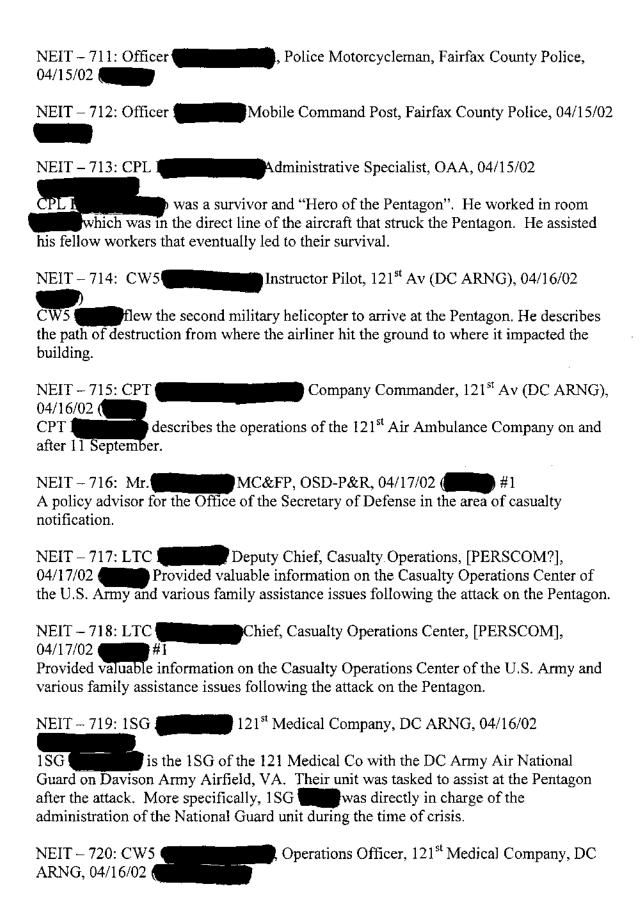
NEIT – 700: Mr. Lockheed Martin, ODIT&CE-P, 03/25/02 (CPL

Mr. was one of the network engineers that rebuilt the infrastructure of the communications systems damaged from the 9/11 Attacks. He worked for the Lockheed/Martin Corporation under the Office of the Deputy of Information Technology and Communications (ODIT&C).

Commander, 767th EOD Company, Ft. McNair, 04/09/02 NEIT – 701: CPT (MAJ NEIT - 702: Ms. 1 Park Ranger, Arlington Co., VA, 04/10/02 (MSG Park Ranger, Arlington County Parks and Recreation at the Bluemont Park facility. NEIT - 703: Ms. Park Ranger, Arlington Co., VA, 04/10/02 (MSG) Supervisor, Bluemont Park, Arlington County Parks and Recreation describes her response to 11 September. NEIT - 704: Mr. Park Ranger, Arlington Co., VA, 04/10/02 (SFC) discusses his Park Ranger activities in response to the attack on the Mr. Pentagon. NEIT - 705: Mr. , Park Ranger, Arlington Co., VA, 04/10/02 (SFC) discusses his duties in assisting FEMA on 12 September. NEIT - 706: Ms. 1 Fed Employee Educ & Asst Fund, 04/11/02 (CPT) Provided information on her response to the attack on the Pentagon. NEIT - 707: MAJ Casualty & Memorial Affairs, PERSCOM, 04/12/02 explains the process of identifying remains and working with families whose next of kin was not identified. He also discusses the duties of a Casualty Assistance Officer. (SFC I Trans NEIT – 708: Mr. ■ Director, ODIT & CI-T, 04/15/02 #2 Trans describes the affects of the attack on the Pentagon's computer and communications system. He also explains how the computer system was rebuilt after the attack and the lessons learned from the attack. NEIT - 709: Officer Police Motorcycleman, Fairfax County Police, 4/15/02 (describes the scene at the Pentagon on 11 September. He also discusses his subsequent assignments at the Pentagon over the next two weeks and the operations of the Fairfax Motor Squad. NEIT - 710: 2LT I , Motor Section Supervisor, Fairfax County Police, 04/15/02

Pentagon on 11 September.

describes his experiences controlling traffic and personnel outside the



is the Operations Officer for the 121st Medical Company, DC CW5 ARNG. He was a Vietnam Veteran with many years service flying helicopters. On 9/11 he was working logistical issues for the support of the pilots being sent to the Pentagon for the operation there. 121st Medical Company, DC ARNG, 04/16/02 NEIT - 721: SFC t is the maintenance chief for the 121st Medical Company, DC ARNG. He oversees the maintenance preformed on the helicopters in the unit. He is a prior US Marine that joined the DC National Guard to work with helicopters. He was not directly involved with the events that followed the attack on 9/11. NEIT – 722: Mr. Crisis Management, Washington Gas, 04/17/02 VP for Construction, Washington Gas, 04/17/02 NEIT - 723: Mr. I Arlington Co. Fire Dept., 04/17/02 NEIT - 724: CPT (& SPC Trans CPT describes events at the Arlington County Emergency Operations Center on and after 11 September. He also discusses the interaction between the EOC and the different Federal agencies which responded to the attack on the Pentagon. Arlington County Fire Department, NEIT – 725: Assistant Fire Chief I #1 Trans 04/17/02 (1 NEIT – 726: Mr. Deputy Assistant Secretary (M&RA) & Mr. 1 Director, Northeast Operations Center, 04/18/02 (They describe their escape from the Pentagon on the morning of 11 September and working with the Army Casualty and Memorial Affairs Operation Center to establish survivor benefits and entitlements for the families of the victims at the Pentagon.

NEIT - 727: Mr. John Molino, Deputy Assistant Secretary, DASD (MC&FP), 04/18/02

Mr. Molino describes his work with MG Van Alstyne in running the Pentagon Family Assistance Center during its operation.

NEIT – 729: Assistant Fire Chief Trans, Arlington Co. Fire Dept., 04/19/02

Asst. Chief describes his duties as the Night Incident Commander at the Pentagon from 11 to 21 September when control of the scene was turned over to the FBI. He provides in depth information about the command and control structure of the fire

department as the first responder in coordinating all fire and rescue efforts at the Pentagon.

NEIT – 730: Assistant Fire Chief Arlington County Fire Department, 04/19/02 (1994)

NEIT – 731: Mr. Chief, Benefits and Entitlements Branch, CPMS, OSD, 04/22/02 #1

Chief of the Benefits and Entitlements Office for Field Advisory Services Civilian Personnel Management Service, Department of Defense describes his agency's actions after 11 September to insure DOD civilians received appropriate benefits and entitlements.

NEIT – 732: Mr. Property Book Officer, ASA-M&RA, 04/22/02

Mr. is the Property Book Officer for DCS. He had the monumental task of trying to locate not only the destroyed office equipment from the Pentagon, but also all the equipment that was relocated in the days following the attack.

NEIT – 733: SFC III NCOIC, Army Review Board, 04/22/02

IT (Information Technology) NCOIC for the Army Review Board Agency. He is a 74B that was called in from leave to help get the Network back on line.

NEIT – 734: Fire Chief Arlington County Fire Department, 04/22/02 #1 Trans

NEIT – 735: COL Asst Dpty for Health Policy, OASA-M&RA, 04/22/02

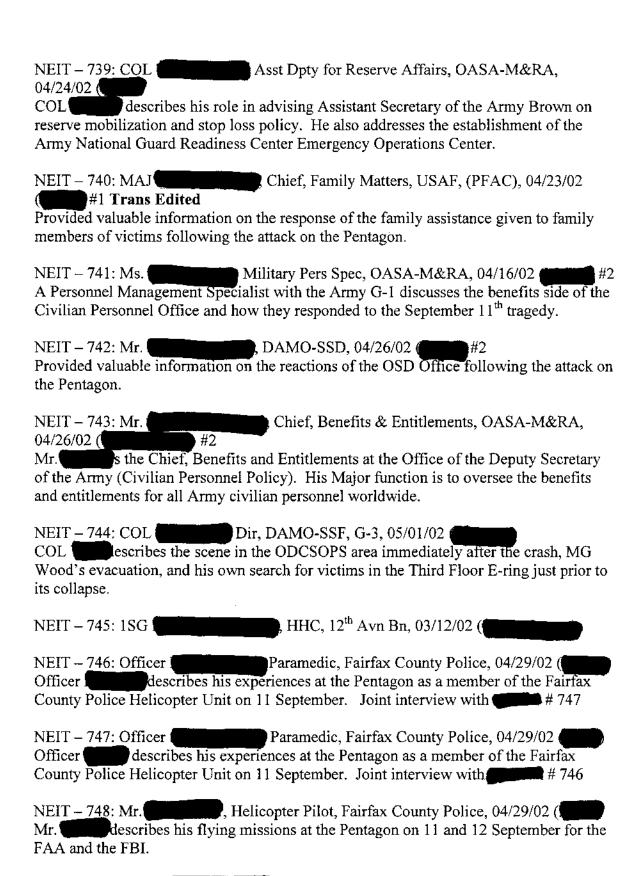
Provided valuable information on the attack on the Pentagon including the loss of several co-workers out of his office.

NEIT – 736: CPT Commander, Co. B, 3d Inf, 04/22/02 #1 Served as commander, Company B, 3rd U.S. Infantry, tasked with supervising his unit during the recovery and security operations at the Pentagon site following the initial emergency response.

NEIT – 737: 1SG I , HHC, 3d Inf, 04/16/02 (

NEIT – 738: CPT Julius Jr., Commander, Co. A, 12th Avn Bn, 04/23/02

A Company Commander from the 12 Aviation Battalion stationed at Davison Army Airfield, VA. He concentrated his efforts on 9/11 by tracking and organizing his rotary wing to face any operational concerns.



81

Helicopter Pilot, Fairfax County Police, 04/29/02

NEIT – 749: Officer

He provided copies of these photographs to CMH. NEIT – 750: CW3 Chief, Admin/Log Spt, Army Review Board, 05/02/02 (1 Chief of Administrative and Logistical Support for the Army Review Board discusses circumstances concerning the 11 Sep attack. NEIT – 751: Mrs. Computer Intern, Information Support, Army Systems at Hoffman Bldg, 05/03/02 (is a Computer Intern for the Information Support Center at the Hoffman building. She is being trained on the various government computer systems that are in use in the government offices in the Hoffman building complex. She was at the Pentagon on 9/11 getting an ID card and volunteered to help since she has past nursing experience. DCSOPS; LTC PAO; SGM NEIT – 752: COL PERSCOM-ODCSOPS, 05/01/02 They described the activation of the PERSCOM Action Crisis Center and establishing the personnel accountability and information hot-line for the families of the victims and survivors to call to report who was missing. NEIT - 753: CPL Patrolman; Ms. I Master Emergency Communications Technician; Arlington County Police, 05/08/02 NEIT - 754<u>:</u> LTC | ODCSPER Engineer, 4/18/02 was on leave at time of attack. Tells of the subsequent reconstitution of ODCSPER at the Hoffman Building. He describes in detail his role and activities in planning and executing the return of ODCSPER to the Pentagon. NEIT - 755: MAJ | Army Personnel Transformation Task Force, 4/19/02, was at Fort Jackson, SC, at the AG School at time of attack. She was a close family friend of LTG and Mrs. Maude. She describes return to Washington and family support matters within ODCSPER following attack. ASA(M&RA) IMO, 4/22/02 (NEIT - 756: Ms. was in the M&RA Conference Room at time of attack, just outside of impact area. She describes evacuation. She goes on to discuss the subsequent reconstitution of ODCSPER and its integration with OASA(M&RA) and return to the Pentagon. NEIT – 757: MG Sue B. Dueitt, Director of Personnel Transformation & Asst Depty CoS, G-1, (Moblization & Reserve Affairs), DAPE-ZD, 04/26/02 MG Dueitt was on leave at time of attack. She was contacted shortly thereafter and

describes the photo missions he flew over the Pentagon for the FBI.

Officer

served as the Acting DCSPER until BG(P) LaCoste, the ADCSPER, returned from Fort

Leavenworth. She also discusses her activities with the ODCSPER Victims' Family Support Group.

NEIT – 758: BG (ret) William Heilman, ODCSPER, 5/07/02 (This End-of-Tour interview addresses only briefly the events of 11 September.

NEIT - 759: MAJ was at Fort Leavenworth, KS, at time of attack with a team of five. He describes their return to the Pentagon and subsequent activities as a general's aide during the reconstitution and return of ODCSPER to the Pentagon.

NEIT - 760: CPT State of the St

CPT was at Fort Lee, VA, in Motor Stables at time of attack. He tells of the 54th's alert and move to the Pentagon on the night of 11 September 2001. He also describes their activities in the recovery efforts and return to Fort Lee following their relief by the 311th Quartermaster Company at the end of September.

NEIT - 761: SGT (Martin 1988), 2nd Platoon, 54th Quartermaster Company (Mortuary Affairs), 5/23/02.

SGT was at Fort Lee, VA, at time of attack. She tells of the move to the Pentagon. She worked on recovery teams that entered the impact area to recover remains once cleared by FBI. She also provides an interesting description of interior of building while removing remains.

NEIT - 762: PFC 5/23/02, (Mortuary Affairs), 5/23/02, (Mortuary Affairs),

PFC was at Fort Lee, VA, at time of attack. He tells about the activities on recovery team working the night shift at the impact site.

NEIT - 763: 2LT 2nd Platoon, 54th Quartermaster Company (Mortuary Affairs), 5/23/02, (1997)

2LT was at Fort Lee, VA, at time of attack. He describes the initial activities at the recovery site and later at the processing site at the Pentagon Remote Handling Facility.

NEIT - 764: PVT State of State

PVT was at Fort Lee, VA, in Motor Stables at time of attack. He tells about the move and work at the recovery site.

NEIT - 765: SGT Image States, 54th Quartermaster Company (Mortuary Affairs), 5/23/02, (Mortuary Affairs)

SGT Wells was at Fort Lee, VA, in Motor Stables at time of attack. He did duty at the airfield at Fort Belvoir, VA, transferring remains onto CH-47 helicopters to remove them to the Dover Port Mortuary. He also discusses interesting aspects of chain of custody of

NEIT – 766: CPT I 2000, 2d District Commander, Arlington County Police Department, 5/28/02 (Commander)

NEIT – 767: Deputy Chief of Police Arlington County Police Department, 5/28/02 (County Police Department)

NEIT – 768: Chief Market, Arlington County Police Department, 5/28/02

NEIT – 769: Sheriff Arlington County Sheriff's Department, 5/23/02

Sheriff describes the role of her department in response to the attack on the Pentagon. Their primary role on 11 September was feeding the 1100 fire and rescue personnel at the Pentagon through the food contractor for the county jail.

NEIT – 770: Deputy Arlington County Sheriff's Department, 5/23/02

Aide to the Sheriff and Deputy Chief of Arlington Sheriff's Department discusses his response to the 11 September attack on the Pentagon.

NEIT – 771: Deputy (Market Mark), Arlington County Sheriff's Department, 5/23/02

A deputy sheriff with the Arlington County Sheriffs Office relates his experiences as one of the first responders to the Pentagon attack site.

NEIT – 772: Ms. Escort Supervisor, Pentagon Family Assistance Center, 5/21/02

Ms. Witter is the US Air Force Family Support and Transition director for the Air Force Family Support Center at Bolling Air Base. Her office was located in the Pentagon close to the area of impact. Since she was dislocated the day of the attack she volunteered to be a PFAC escort and later became the supervisor.

NEIT – 773: CPT Deputy Chief of Police, Arlington County Police Department, 5/28/02 (#1

Arlington County Police Officer (acting Deputy Chief of Police) provided valuable information about the Arlington County Police response to the events at the Pentagon.

NEIT – 774: CPT County Cdr, Emergency Response Team, Arlington County Police Department, 5/28/02 #1

Arlington County Police Officer provided valuable information about the Arlington County Police response to the events at the Pentagon.

NEIT – 775: CPT (Market Mark), Admin, Arlington County Police Department, 5/28/02 (Mark) #1

Arlington County Police Officer (9-1-1 Director of Communications) provided valuable information about the Arlington County Police response to the events at the Pentagon.

NEIT – 776: COL Chief, Resource Management, ACSIM, 6/12/02 (COL COL describes his escape from the Pentagon. He provides an in depth account of his role as the assistance officer for Mrs. Color during the 5 months that her husband was hospitalized with burns he received in the attack.

NEIT – 777: CPT Tenses Casualty Assistance Officer (from CMH), 6/12/02 & 6/13/02 (Trans

CPT served as a CAO for the spouse of one victim of the Pentagon attack (LTG Maude's secretary). He provides extensive discussion of the CAO responsibilities, the process and set-up at the Pentagon Family Assistance Center, as well as details regarding early burials at Arlington National Cemetery and the 11 October memorial.

NEIT – 778: Mr. Chief Flight Paramedic, and Mr. Director of Operations, Medstar, 6/4/02 #2

Mr. The and the pare employees of MedStar, an air medivac company located at the Washington Hospital Center, DC. They discuss their role in receiving the burn victims at the hopital.

NEIT – 780: Mr. Pentagon Renovation Team, 6/28/02 (

Mr. describes the attack on the Pentagon from his vantage point near where the airliner hit the building. He also describes the post-attack effort to rebuild the destroyed portion of the Pentagon.

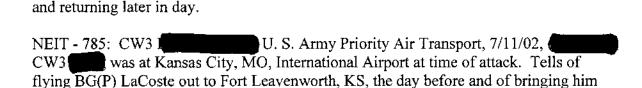
NEIT – 781: Ms. EMT, and Ms. EMT, and Ms. Medstar, 6/25/02 (##2

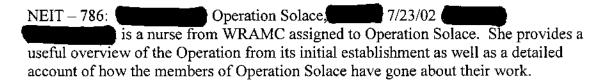
NEIT – 782: CPT Chief, Network Manintenance, NISA-P, 6/26/02

CPT leaves gives an account of his escape and rescue efforts. He also details of damage control, analysis and restoration of the computer network at the Pentagon.

NEIT – 783: LTC DAPE-ZX-CA, 7/12/02 (LTC Provides a detailed account of her escape from the ODCSPER area of the Pentagon and subsequent hospitalization.

CW3 was at Andrews Air Force Base at time of attack. Describes the activities at USAPAT Headquarters at the time of attack. Tells of flying the III Corps Commander back to Fort Hood, TX, that morning, leaving Andrews about 1130 hours,





back to Washington on 9/11.

NEIT – 787: MAJ (Dr.) Separation, Operation Solace, 17/23/02 (MAJ is a staff psychiatrist at WRAMC. He discusses early psychiatric support to Operation Noble Eagle (especially the employment of SMART teams). He then discusses the emergence of Operation Solace, emphasizing its ground-breaking nature (psychiatrists in the Pentagon) and the grassroots level of work, and offers a number of observations ranging from the resiliency of the Pentagon population to the long-term benefits of the operation.

NEIT – 788: LTC describes his rescuing personnel trapped in the ODCSPER area on the second floor of the Pentagon by forming a human ladder for the people to climb down to the ground.

NEIT - 789: BG(P) Robert W. Chesnut, Army Operations Center, 5/26.02, (BG(P) Chesnut was on the escalator at A-ring, 3/4 Corridor junction, Pentagon, at time of attack. He narrowly missed being killed while in route to an office where others died. He tells of subsequent activities as Duty GO on the Crisis Action Team in the Army Operations Center.

NEIT - 790: Ms was at home in DC area at time of attack. She tells of the organization of the ad hoc ODCSPER Victims' Family Support Group and subsequent activities aiding the families of those that died in the attack on the Pentagon.

NEIT - 791: COL discussion focuses primarily on his activities relating to the reconstitution of ODCSPER and its subsequent return to the Pentagon, and, simultaneously, mobilizing the force for ONE/OEF. There is little discussion of his activities on 9/11 (Subject wrote detailed narrative of events on 9/11.).

No blurbs have been written for the following interviews:

NEIT – 792: LTC (Joint Personnel Effects Depot, 9/25/02 (LTC Trans PUBLISHED

NEIT - 793: Ms. Office, Chief of Public Affairs, 10/21/02 (NEIT - 794: Mr. ZXI, DCSPER, 2/28/02 Trans NEIT - 795: CPL Arlington Co. Police, 12/23/02 Pentagon Remote Delivery Facility, 2/26/03 NEIT – 796: Mr. (NEIT - 797: Mr. Executive Communications, & Mr. (OCPA, 7/8/02 (NEIT - 798: SFC MDW DCSOPS, 7/11/02 Pentagon Renovation Office, 9/18/02 NEIT – 799: Ms.